2018 Los Alamos County Community Survey

Presented to:

Los Alamos County
1000 Central Ave, Ste 350
Los Alamos, NM 87544

June 2018

SOUTHWEST PLANNING & MARKETING
PLANNING | MARKETING | RESEARCH | ECONOMIC DEVELOPMENT

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EXECUTIVE SUMMARY/TAKEAWAYS

Introduction

Southwest Planning & Marketing was contracted by Los Alamos County to conduct the 2018 Los Alamos County Community Survey. The scope of work included: survey instrument design and update, statistical analysis and interpretation of the information obtained via the survey (including narrative information, charts, and graphs, as appropriate).

Methodology

SWPM reviewed census population data by age group and community profile in order to provide assurances that the findings were representative of the Los Alamos County population. Comparing census data to 2018 responses, the responses fell well within acceptable confidence levels. The fieldwork commenced on May 9, 2018, consisting of phone surveys, followed by email surveys, text surveys and intercept surveys. A total sample size of 404 unique representative responses was acquired.

Overall Ratings/Quality of Life/Services Provided

The average rating of 3.3 (out of 5) for rating "Overall Quality of Life" in Los Alamos was slightly lower than the 2016 rating (3.5), but very similar to previous years' survey responses. Twenty-one percent of (21%) people between the ages of 18-24 rated "services provided by Los Alamos County" lowest: fair (16%), poor (5%).

The top three suggestions for making Los Alamos a better place to live were "More/Better Recreation" (15% of the respondents), "Permits/Code Enforcement/Building Vacancy" (15%) and "More Business" (14%). Seventy-three percent (73%) of the respondents indicated that they had contact with an employee in the last 12 months, up substantially from 2016 (52%). Average 2018 ratings for county employees was similar to 2016 in all areas, with the exception of a slightly increased average rating for "courtesy" (3.4 versus 3.3). Average 2018 ratings for Quality of: "street repairs," "recycling services," "senior center programs and activities," and "recreational services provided" dropped compared to 2016 (likely due to the balanced demographic responses in the 2018 survey that included younger respondents who tended to rate these services lower than other demographic groups).

Code Enforcement: Residential Properties

Seventy-one percent (71%) of the respondents indicated that they felt the current level of residential code enforcement should be maintained (41%) or decreased (30%). Less than 20% of the respondents (18%) felt like enforcement should be increased.

While the consensus was to maintain or decrease code enforcement, there are specific areas that respondents felt code enforcement staff should focus on: Seventy-nine percent (79%) of the respondents rated the need to enforce code violations for "abandoned or inoperable vehicles in front yards" (increase enforcement (44%) or maintain enforcement (35%)) (the number one priority for enforcement of residential regulations) and eighty-six percent (86%) of the respondents felt that code enforcement for "unsafe structures" should be maintained (50%) or increased (36%).

Code Enforcement: Commercial Properties

Eighty-one percent (81%) of respondents said that the current level of code enforcement for commercial property should be increased (32%) or maintained (49%) in Los Alamos, while seventy-two percent (72%) of the respondents said that code enforcement for commercial property should be increased (31%) or maintained (41%) in White Rock. Over twenty percent (22%) did not voice an opinion about this question.

Maintaining or increasing code enforcement of commercial properties was a more critical issue for respondents than maintaining or increasing code enforcement for residential properties.

Library Services

Library visitation dropped slightly between 2018 (86%) and 2016 (89%). Residents between the ages of 18 and 24 were less likely to have visited the library in the last 12 months than other age group (74%).

Overall 2018 ratings for the "Quality of Library Services" dropped slightly compared to 2016 as a result of younger respondents. Residents between the ages of 18 and 24 were significantly less likely to rate the overall quality of library services as excellent, with only 40% giving them a rating of excellent.

Atomic City Transit

Over half of the respondents (53%) used Atomic City Transit in the last 12 months. Single member households were least likely to use Atomic City Transit (38%), while households with four or more people living in them were most likely to have used Atomic City Transit (68%). Sixty-seven percent of the respondents rated the "Quality of Experience" using Atomic City Transit as excellent, a 9% improvement over 2016. The average rating for Atomic City Transit increased slightly between 2016 and 2018 (3.5 to 3.6).

Safety, Police Services Fire, Emergency Medical and Rescue Services

Average 2018 ratings for the "Quality of Police Services" stayed the same as 2016 (3.4).

Respondents' average ratings for the "Quality of Fire, Emergency Medical and Rescue Services" dropped between 2016 and 2018 (from 3.7 to 3.4). Residents who have lived in Los Alamos for between 6 and 10 years were most likely to rate the quality of fire, emergency medical and rescue services as excellent (73%), followed by residents who have lived here for more than 20 years (65%).

Overall, respondents rated the "Level of Safety Walking Alone at Night" a 3.7. This is similar to previous years. Los Alamos residents were more likely to indicate that they always feel safe while walking alone after dark than White Rock residents (68% vs. 60%)

Communication and Information

Overall 2018 ratings in areas of Communication and Information varied by topic compared to 2016.

Communicating information about news, meetings and events in a timely manner dropped from 2016 (2018-2.5, 2016-2.9). The drop from 2016 is likely due to a more balanced 2018 response from younger respondents and changes in how residents communicate.

"Openness of the County Decision-Making Process" (2018-2.9, 2016-2.6) and "Fairness of the County Decision-Making Process" (2018-2.9, 2016-2.6) both had substantial increases compared to 2016.

Trustworthiness of Los Alamos Government

The average rating for trustworthiness of the Los Alamos County government was 3.5 in 2018. Los Alamos residents were more likely to rate the trustworthiness of the Los Alamos County government as very trustworthy than White Rock residents (21% vs. 12%). The top two open-ended reasons given for higher ratings were "Transparency/good communication/honest" (15%) and "They do a good job/satisfied/no problems" (11%). The two lowest ratings were "Government overstepping bounds/not listening" (19%) and "Self-serving/favoritism issues" (16%). The 2018 average confidence level with regard to the "Los Alamos County's Ability to Handle Issues" was the same as 2016 (3.6)

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INTRODUCTION

Southwest Planning & Marketing was contracted by Los Alamos County to conduct the 2018 Los Alamos County Community Survey. Southwest Planning & Marketing worked with Los Alamos staff to review previous survey instruments and to add to and update the 2018 survey. The survey field work took place May 9-22, 2018.

PROJECT SCOPE

The scope of work included: survey instrument design and update, statistical analysis and interpretation of the information obtained via the survey (including narrative information, charts, and graphs, as appropriate). A component of the scope of work was to provide recommendations for future survey instruments, as well as a comparison of survey results to previous survey results, if applicable, and an interpretation of this comparison.

REPORT LAYOUT

The report was prepared so that the findings can be compared to previous years' responses and as a direct comparison to the 2016 report. SWPM analyzed responses on a question-by-question-basis (as was also done in the 2016 report) and provided an executive summary. Relevant demographic subgroups were utilized for the comparison.

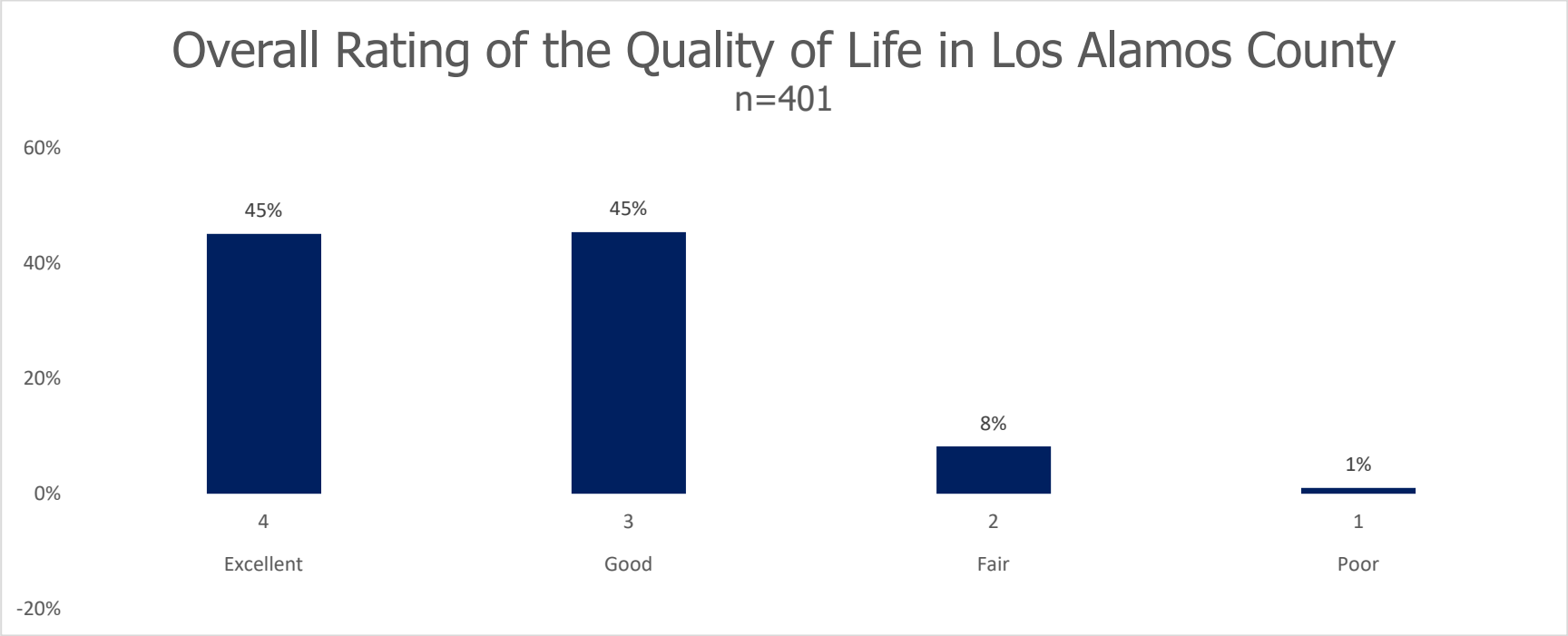
METHODOLOGY

- Southwest Planning & Marketing (SWPM) worked with Los Alamos staff to identify management information needs and reviewed the 2016 survey instrument for use in benchmarking the 2018 survey. Los Alamos County staff approved the final 2018 instrument.
- SWPM reviewed census population data by age group and community profile in order to provide assurances that the findings were representative of the Los Alamos County population. Comparing census data to 2018 responses, the responses fell well within acceptable confidence levels.
- The fieldwork commenced on May 9, 2018. The fieldwork consisted of phone surveys, followed by email surveys, text surveys and intercept surveys. It was necessary to conduct email, text[1] and intercept surveys in order to garner input from younger respondents. A total sample of 404 unique representative responses was acquired.
- A sample size of 404 at a 95% confidence level provides a margin of error of approximately 4.8%. In 95 out of 100 cases, the results based on a sample of 404 will differ by no more than +/-4.8% from what would have been obtained by interviewing all adult County residents.
- Through the use of multiple survey outreach tools, SWPM was able to minimize sample bias as represented by age and geographic comparisons to census data. SWPM used quotas on age and community in order to ensure a representative sample.

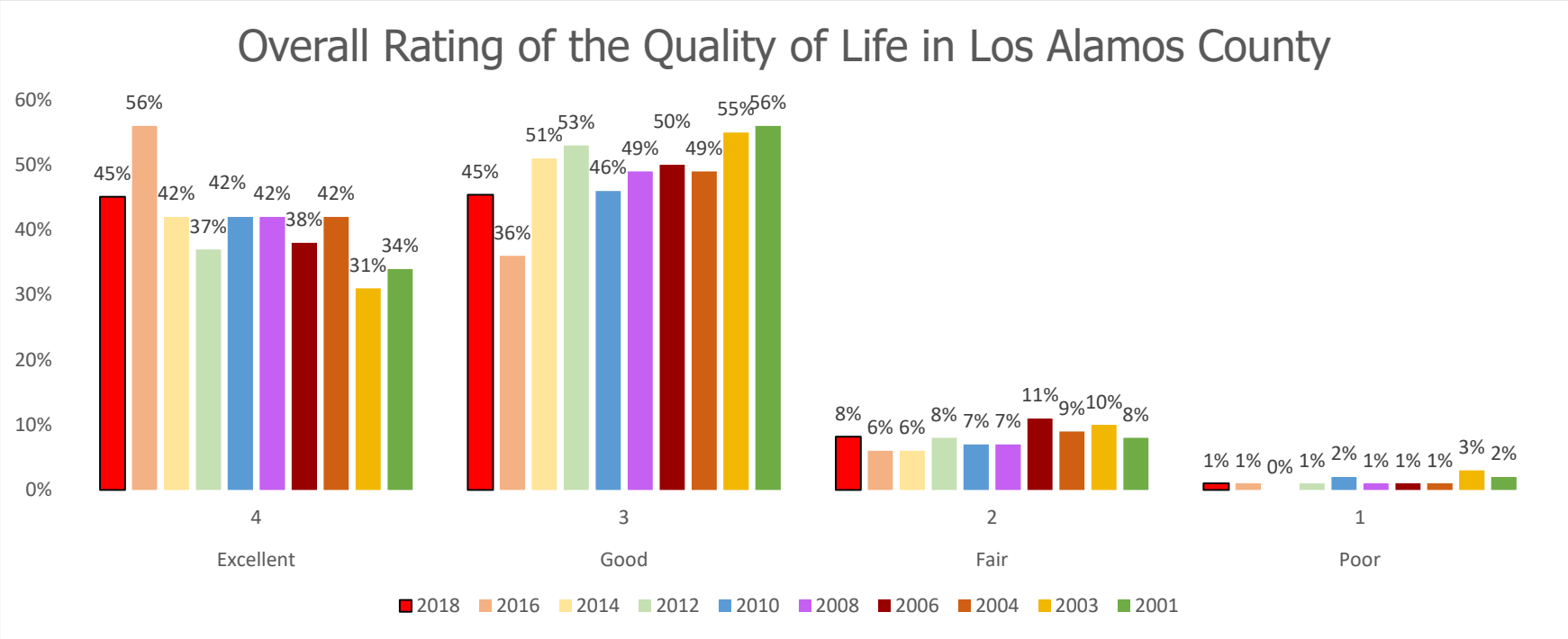
Los Alamos County Age Breaks	Census	2018 Survey Age Breaks
18-24	5.4%	5.0%
25-34	12.6%	12.9%
35-49	29.3%	29.5%
50-64	33.2%	33.4%
64+	19.6%	19.3%
Los Alamos County Community	**Census**	**2018 Survey Community Breaks**
Los Alamos	69.6%	73.0%
White Rock	30.4%	26.8%

[1] Email addresses and phone numbers were provided by the Los Alamos Public Utilities department.

Statistical Findings

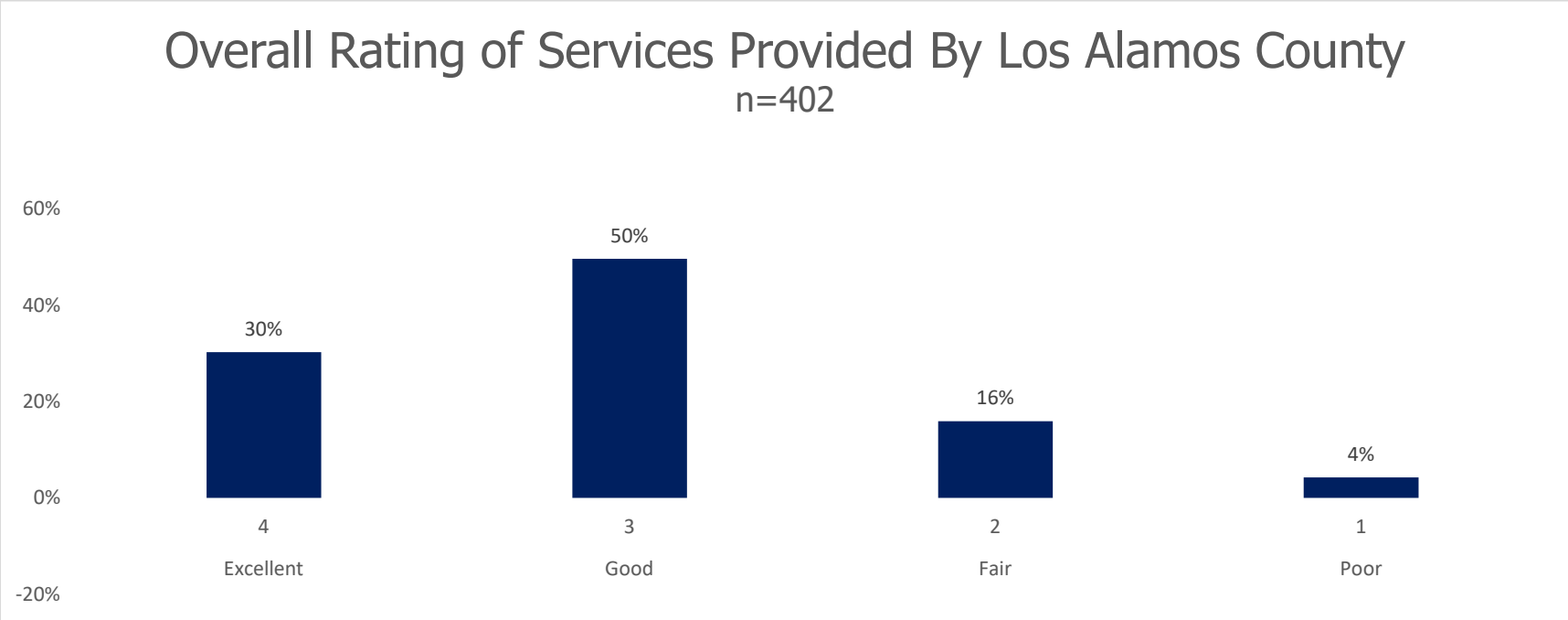


- Ninety percent (90%) of the respondents rated the quality of life Excellent (45%) or good (45%)
- Los Alamos residents were more likely to rate the quality of life as excellent (47%) when compared to White Rock residents (41%)
- Residents who were age 65 or older were most likely to rate the quality of life as excellent, with a rating of 63%



Means									
2018	2016	2014	2012	2010	2008	2006	2004	2003	2001
3.3	3.5	3.3	3.3	3.3	3.3	3.3	3.3	3.1	3.2

- The average rating of 3.3 (out of 5) for rating "Overall Quality of life in Los Alamos is slightly lower than the 2016 rating (3.5), but very similar to previous years

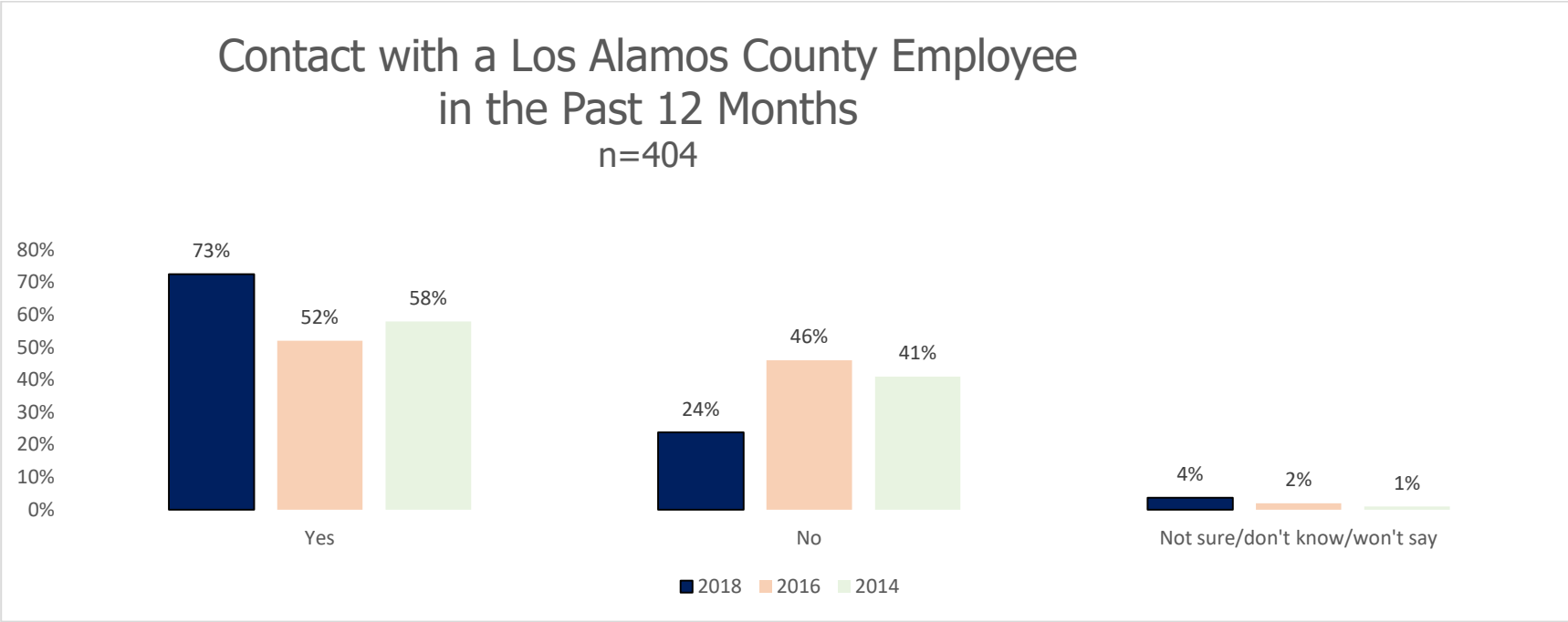


- People over the age of 65 (68%) rated overall services "excellent," higher than any other group. This was followed by people with one child in the household (54%) or no children in the household (49%)
- Twenty-one percent of (21%) people between the ages of 18-24 rated "services provided by Los Alamos County" lowest: fair (16%), poor (5%)

What do you think Los Alamos County government can do within the next five years to make the County a better place to live?

- The top three suggestions for making Los Alamos a better place to live were "More/Better Recreation" (15% of the respondents), "Permits/Code Enforcement/Building Vacancy" (15%) and "More Business" (14%)

Suggestions for Making Los Alamos County a Better Place to Live	
More/Better Recreation	15%
Permits/Code Enforcement/ Building Vacancy	15%
More Businesses/Economics	14%
General/Other	12%
Roads/Streets/Biking	9%
More Better Housing	9%
Taxes/Spending/ Government Building	8%
County Processes/Services	7%
Environment/Sustainability	3%
Infrastructure/Utilities	3%
Don't Know/Nothing	3%
High Speed Internet	2%



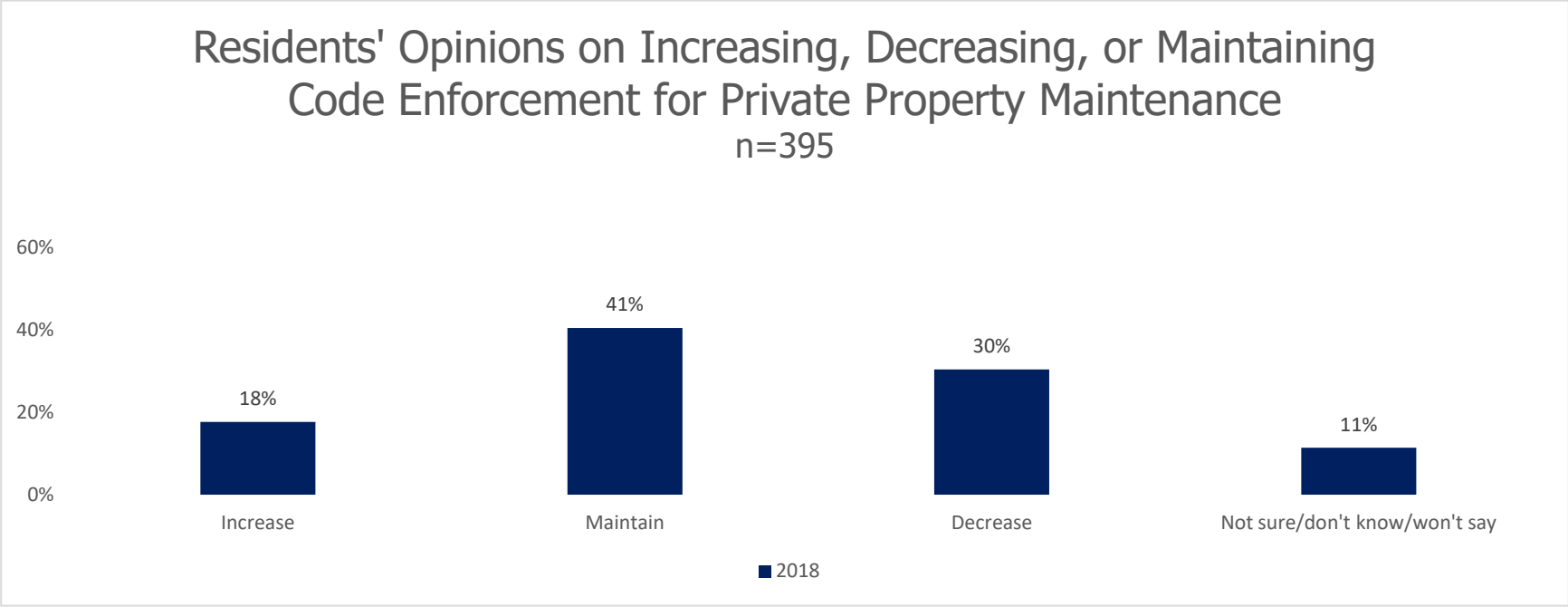
- Seventy-three percent (73%) of the respondents indicated that they had contact with an employee in the last 12 months, up substantially from 2016 (52%)

Overall Rating of Los Alamos County Employees							
	Year	4 -Excellent	3-Good	2-Fair	1-Poor	DNK	Mean
Knowledge	**2018**	**50%**	**31%**	**13%**	**5%**	**0%**	**3.3**
	2016	46%	40%	8%	6%	1%	3.3
	2014	50%	40%	6%	2%	2%	3.4
Responsiveness	**2018**	**52%**	**30%**	**11%**	**6%**	**1%**	**3.3**
	2016	50%	34%	8%	7%	1%	3.3
	2014	59%	33%	6%	2%	1%	3.5
Courtesy	**2018**	**59%**	**29%**	**8%**	**4%**	**0%**	**3.4**
	2016	66%	25%	3%	5%	4%	3.3
	2014	71%	24%	3%	2%	0%	3.4

- Average ratings for county employees was similar to 2016, with the exception of an increased average rating for "courtesy" (3.4 versus 3.3)
- Residents who had lived in Los Alamos for 1 to 5 years were most likely to rate the knowledge of county employees as excellent, with a rating of 61%
- Residents aged 18-24 years were least likely to rate employees' knowledge as excellent (27%)
- Residents aged 65 or older were most likely to rate the responsiveness of county employees as excellent (62%)
- Los Alamos residents between the ages of 18 and 25 were significantly less likely to rate the courtesy of county employees as excellent as compared to other age groups (41%)

Overall Rating of Services and Facilities							
	Year	4 - Excellent	3-Good	2-Fair	1-Poor	DK	Mean
Quality of street repairs	**2018**	**10%**	**48%**	**24%**	**16%**	**2%**	**2.5**
	2016	17%	50%	24%	7%	1%	2.8
	2014	14%	53%	27%	6%	1%	2.8
Quality of residential recycling services	**2018**	**33%**	**47%**	**13%**	**4%**	**2%**	**3.1**
	2016	46%	43%	7%	1%	3%	3.4
	2014	36%	52%	10%	1%	1%	3.2
Senior Center programs and activities	**2018**	**15%**	**17%**	**3%**	**1%**	**64%**	**3.3**
	2016	20%	23%	2%	1%	54%	3.4
	2014	18%	21%	3%	-	58%	3.3
Quality of recreation services provided by Los Alamos County	**2018**	**28%**	**45%**	**18%**	**5%**	**4%**	**3.0**
	2016	31%	48%	10%	3%	8%	3.2
	2014	27%	49%	16%	2%	7%	3.1

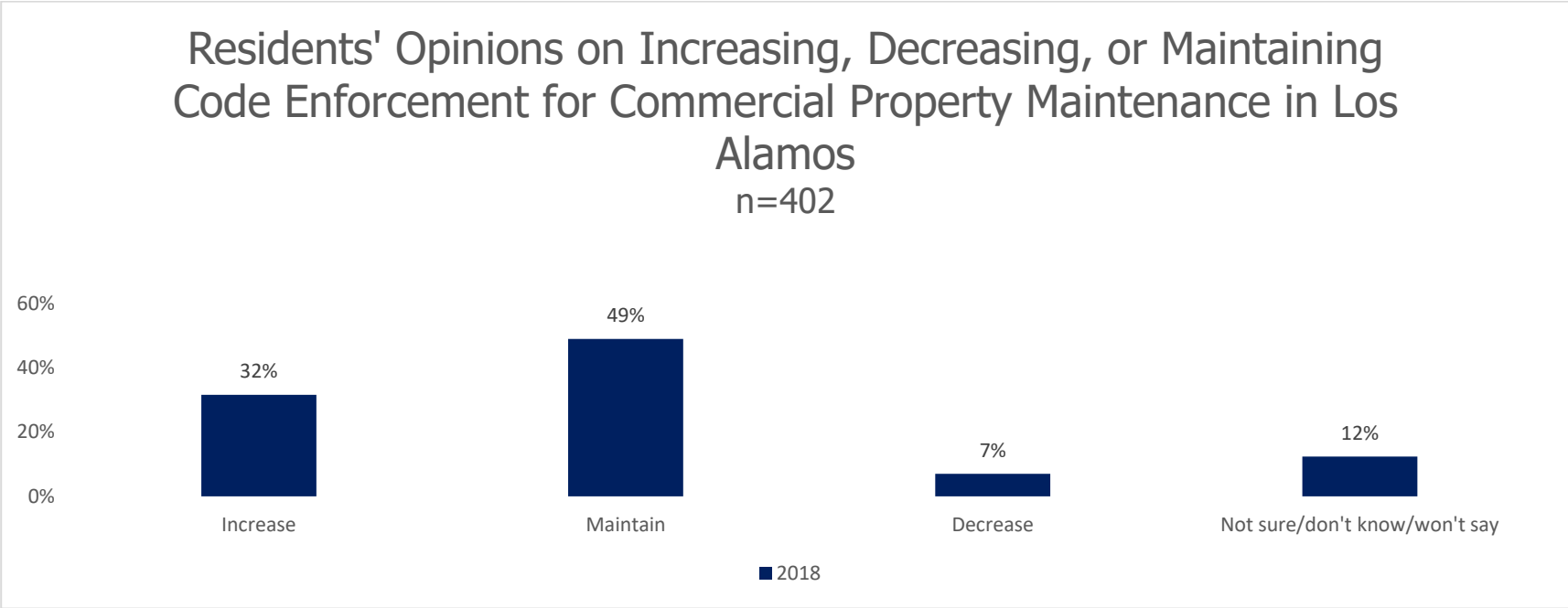
- Average ratings for Quality of: "street repairs," "recycling services," senior center programs and activities," and quality of recreational services provided" dropped compared to 2016 (likely due to the balanced demographic responses in the 2018 survey that included younger demographics who tended to rate these services lower than other demographic groups)
- Residents between 18 and 24 were least likely to rate the recycling services as excellent (20%), while residents age 65 or older were most likely to rate them as excellent (43%); other age groups were more likely to rate the services as excellent the older they were
- Middle aged people were less likely to rate the recreation services as excellent - 22% of residents between ages 35 and 49 rated them as excellent, and only 15% of residents between ages 25-34 rated them as excellent



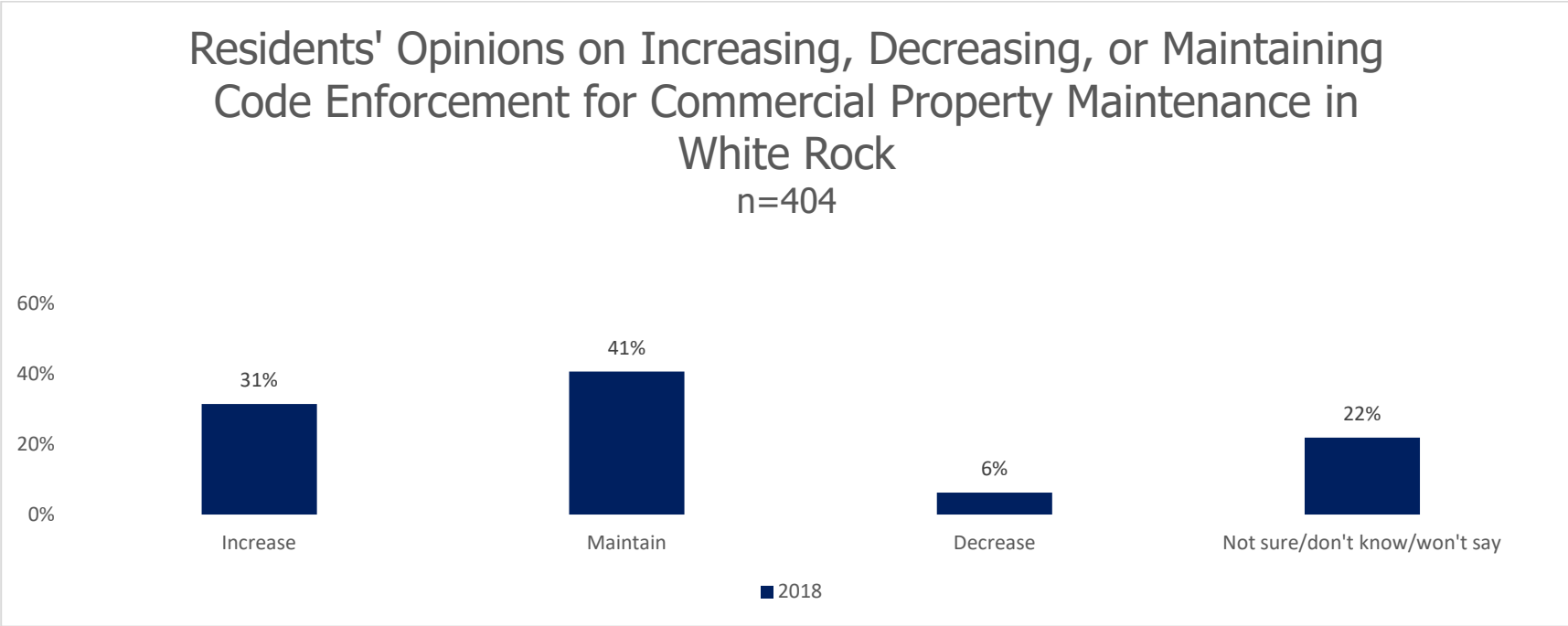
- Nearly three-fifths (59%) of the respondents indicated that they felt residential code enforcement should be maintained (41%) or increased (18%).
- Thirty percent (30%) of the respondents felt that residential code enforcement should be decreased and eleven percent (11%) had no opinion or wouldn't say.
- Residents that have lived in Los Alamos County between 6-10 years were more likely (20%) to indicate a desire for increased residential property enforcement

Overall Ratings: County needs to increase, maintain or decrease current code enforcement efforts for the following items.				
	Increase	Maintain	Decrease	Don't Know/ Won't Say
Abandoned or inoperable vehicles in front yards	44%	35%	14%	6%
Unsafe structures	36%	50%	6%	9%
Vehicles parked on front lawns or unpaved surfaces	32%	38%	25%	6%
Shrubs or other vegetation overgrown onto the sidewalk or other public areas	32%	50%	14%	5%
Trash or other debris	30%	51%	13%	5%
Overgrown or noxious weeds	25%	46%	24%	5%
General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like	23%	45%	26%	6%

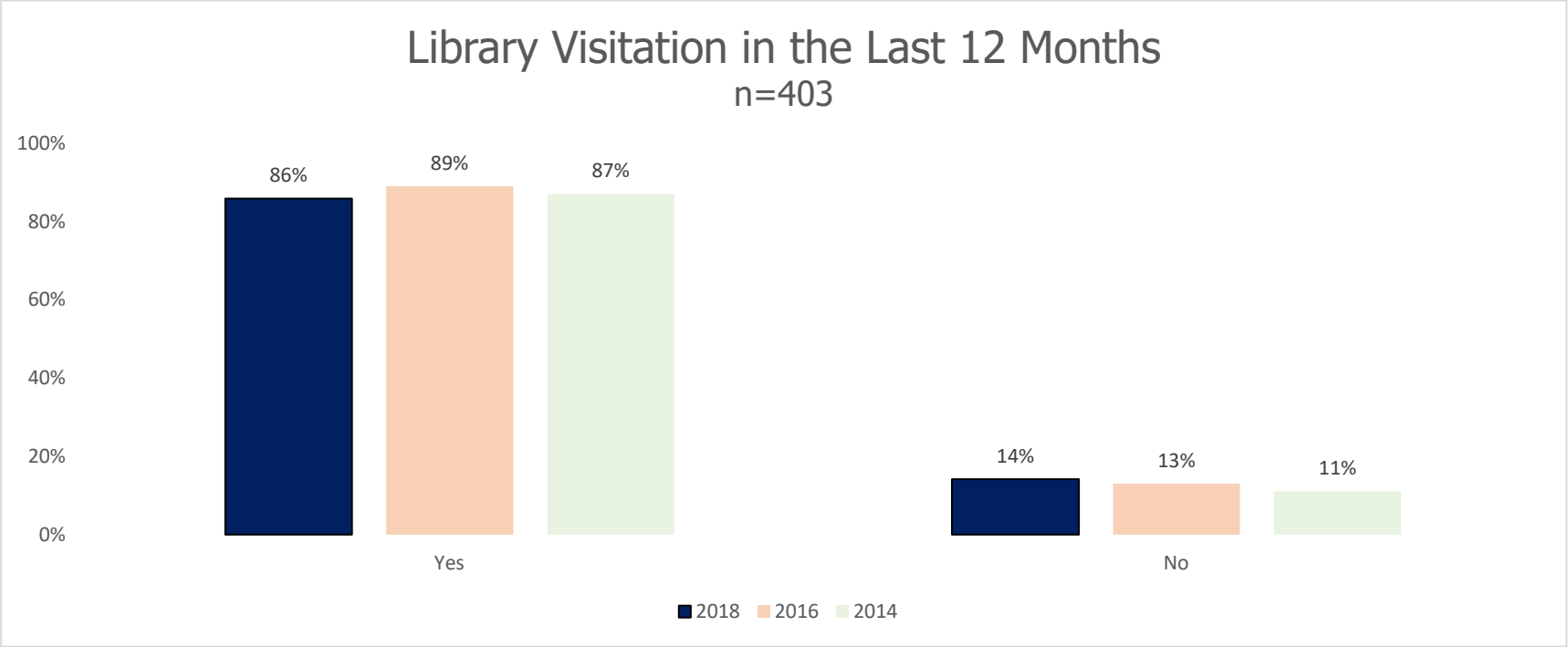
- Seventy-nine percent of the respondents rated the need to enforce code violations for "abandoned or inoperable vehicles in front yards" (increase enforcement (44%) or maintain enforcement (35%)) - the number one priority for enforcement of residential regulations
- Eighty-six percent (86%) of the respondents felt that code enforcement for "unsafe structures" should be maintained (50%) or increased (36%)
- The largest percentage that respondents cited for decreasing enforcement was "General disrepair of a homes' exterior" (26%) followed by "Vehicles parked on front lawns" (25%) and "Overgrown or noxious weeds" 24%),



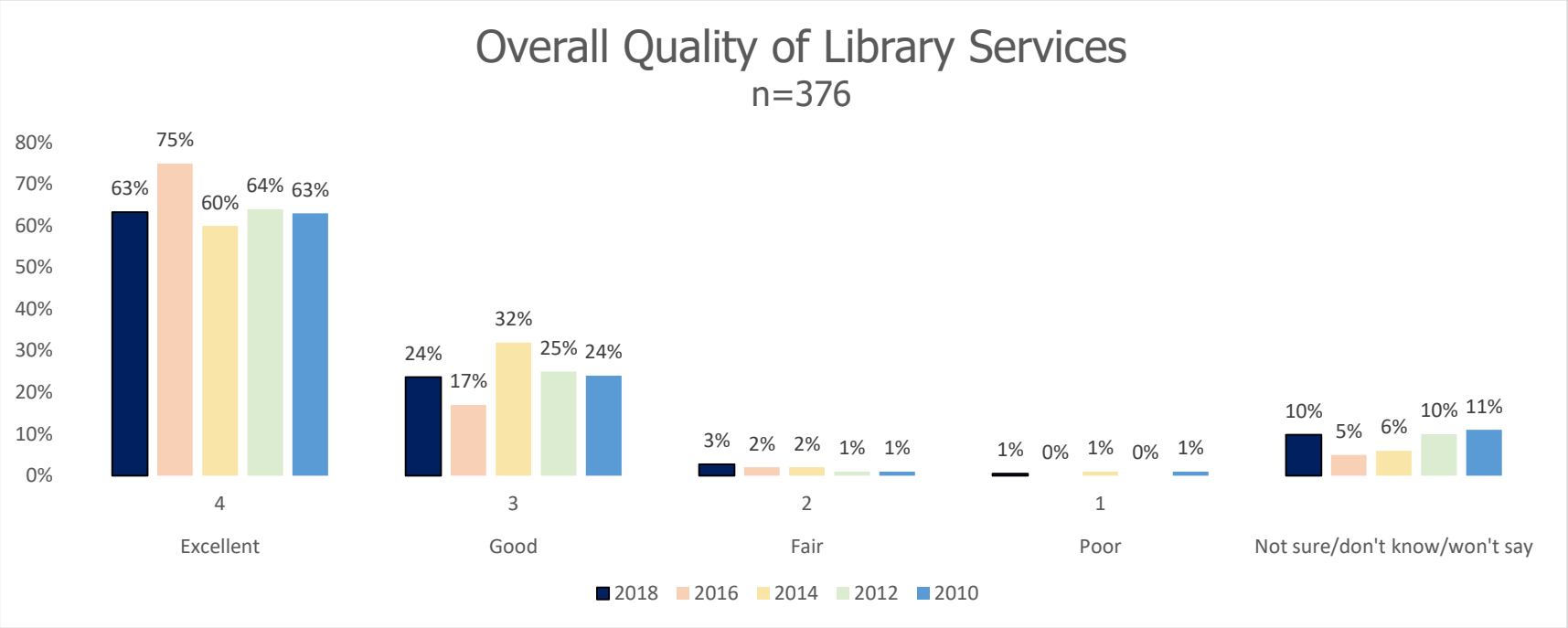
- Eighty-one percent (81%) of **Los Alamos** respondents said that code enforcement for commercial property should be increased (32%) or maintained (49%)
- Only seven percent (7%) of **Los Alamos** respondents felt like commercial code enforcement should be decreased



- Seventy-two percent (72%) of the respondents said that code enforcement for commercial property should be increased (31%) or maintained (41%) in **White Rock**
- Only six percent (6%) of the respondents felt like commercial code enforcement should be decreased in **White Rock**
- Over twenty percent (22%) did not voice an opinion about this question

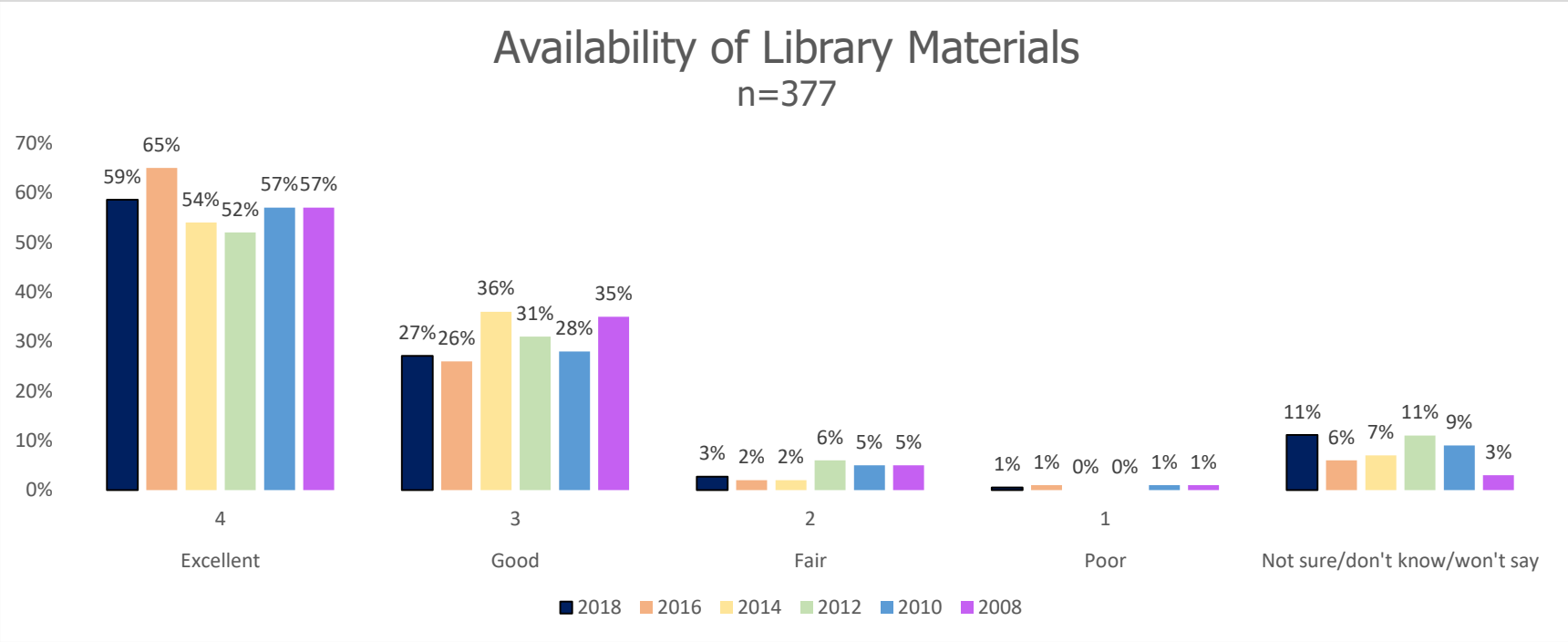


- Library visitation dropped slightly between 2018 (86%) and 2016 (89%)
- Single adults were least likely to have visited the library in the last 12 months (72% visited)
- Residents living in households with no children were less likely to have visited the library in the last 12 months (81% visited) as compared to other household types
- Residents between the ages of 18 and 24 were less likely to visited the library in the last 12 months than other age group (74%), while residents between the ages of 35 and 49 were more likely to have visited (90%)
- Female residents (89% visited) were more likely to have visited the library in the last 12 months than male residents (80% visited)



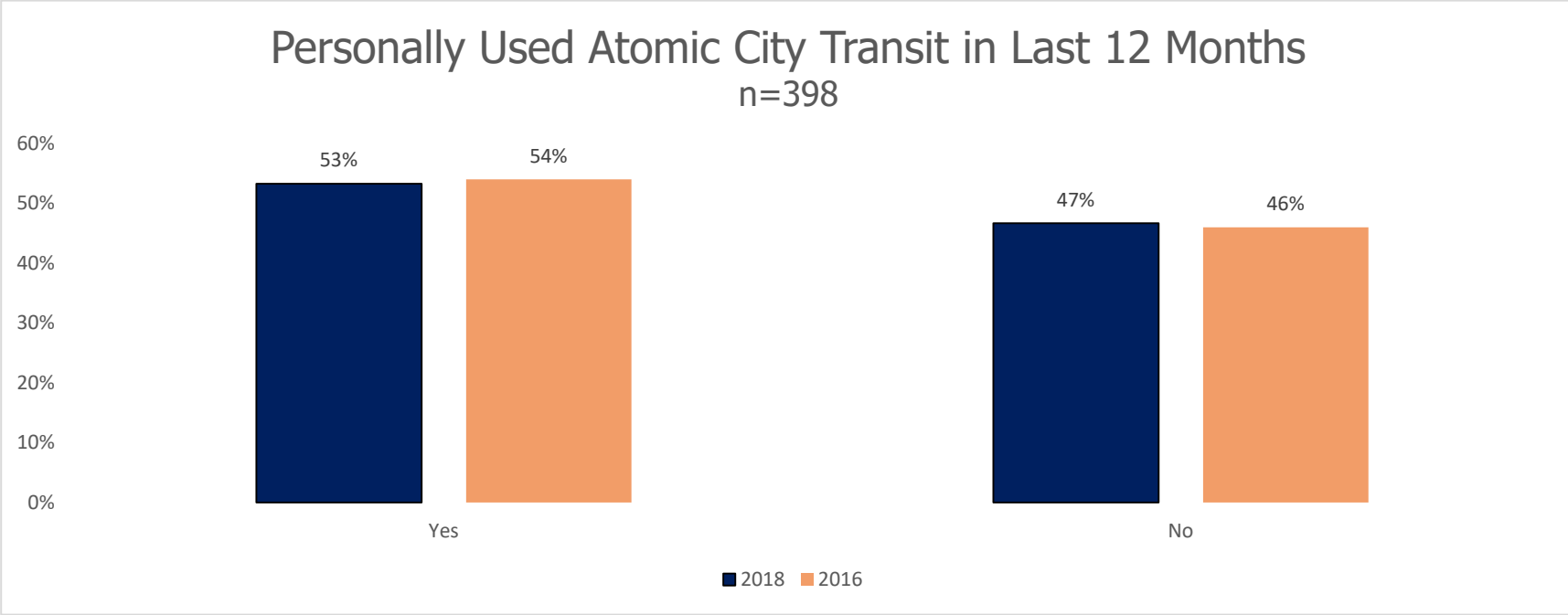
Means				
2018	2016	2014	2012	2010
3.7	3.8	3.6	3.7	3.7

- Overall ratings for the "Quality of Library Services" dropped slightly compared to 2016
- Residents between the ages of 18 and 24 were significantly less likely to rate the overall quality of library services as excellent, with only 40% giving them a rating of excellent
- Female residents were more likely to rate the overall quality of library services as excellent than male residents (71% vs. 58%)

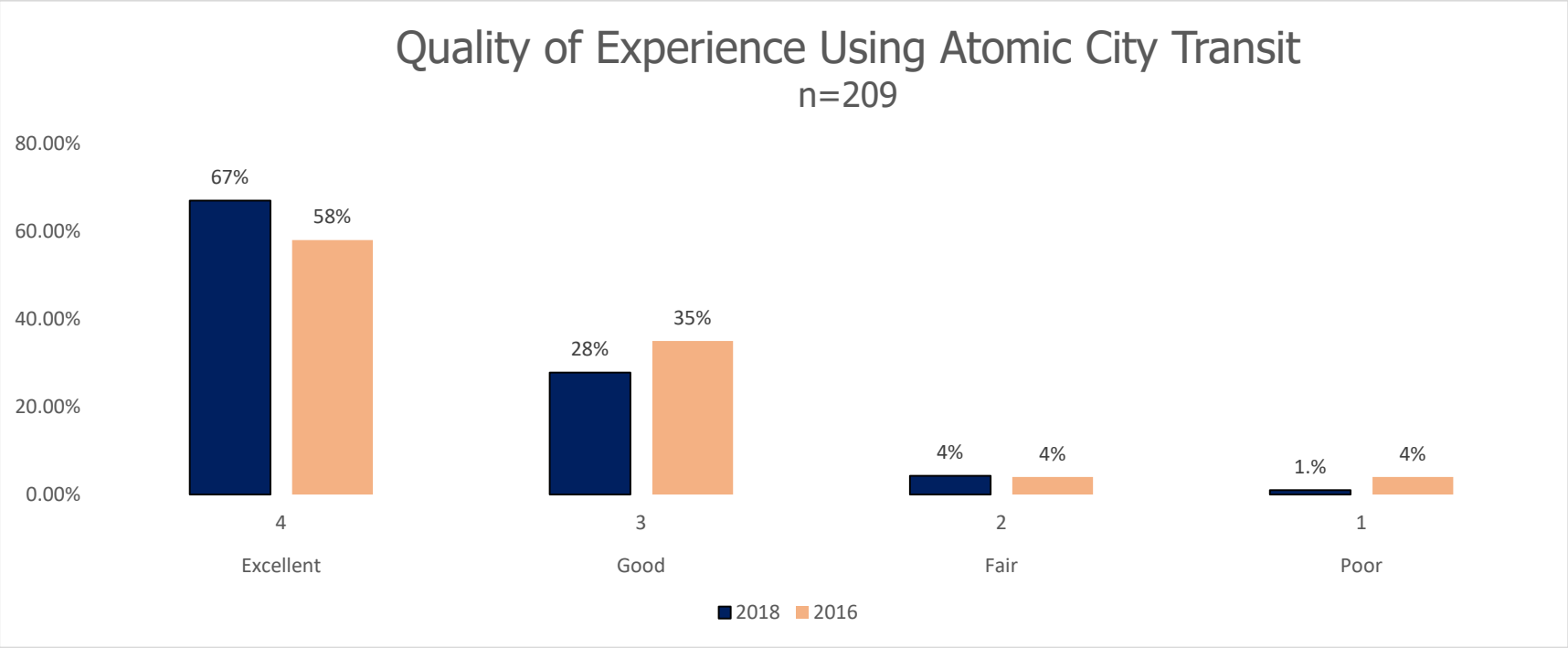


Means					
2018	2016	2014	2012	2010	2008
3.6	3.7	3.6	3.5	3.5	3.5

- The rating for the "Availability of Library Materials" dropped from 65% in 2016 to 59% in 2018
- Female residents were more likely than male residents to rate availability of library materials as excellent (67% vs. 52%)
- Residents above the age of 65 were the most likely to rate the availability of library materials as excellent (65%), while residents between the ages of 18-25 were least likely (40%)

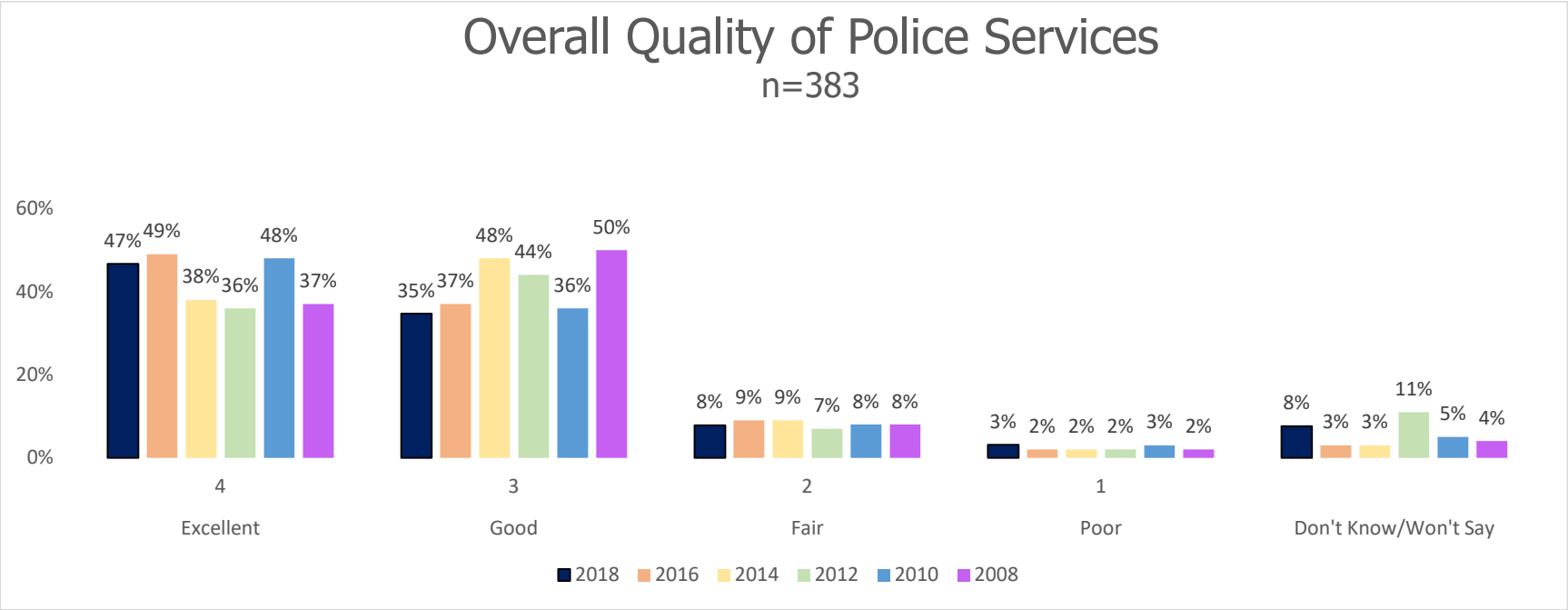


- Over half of the respondents (53%) used Atomic City Transit in the last 12 months.
- Single member households were least likely to use Atomic City Transit (38%), while households with four or more people living in them were most likely to have used Atomic City Transit (68%)
- Households with no children were less likely to use Atomic City Transit (47%) as compared to households with children
- Residents between the ages of 35 and 49 were more likely to have used Atomic City Transit (64%) as compared to other age groups



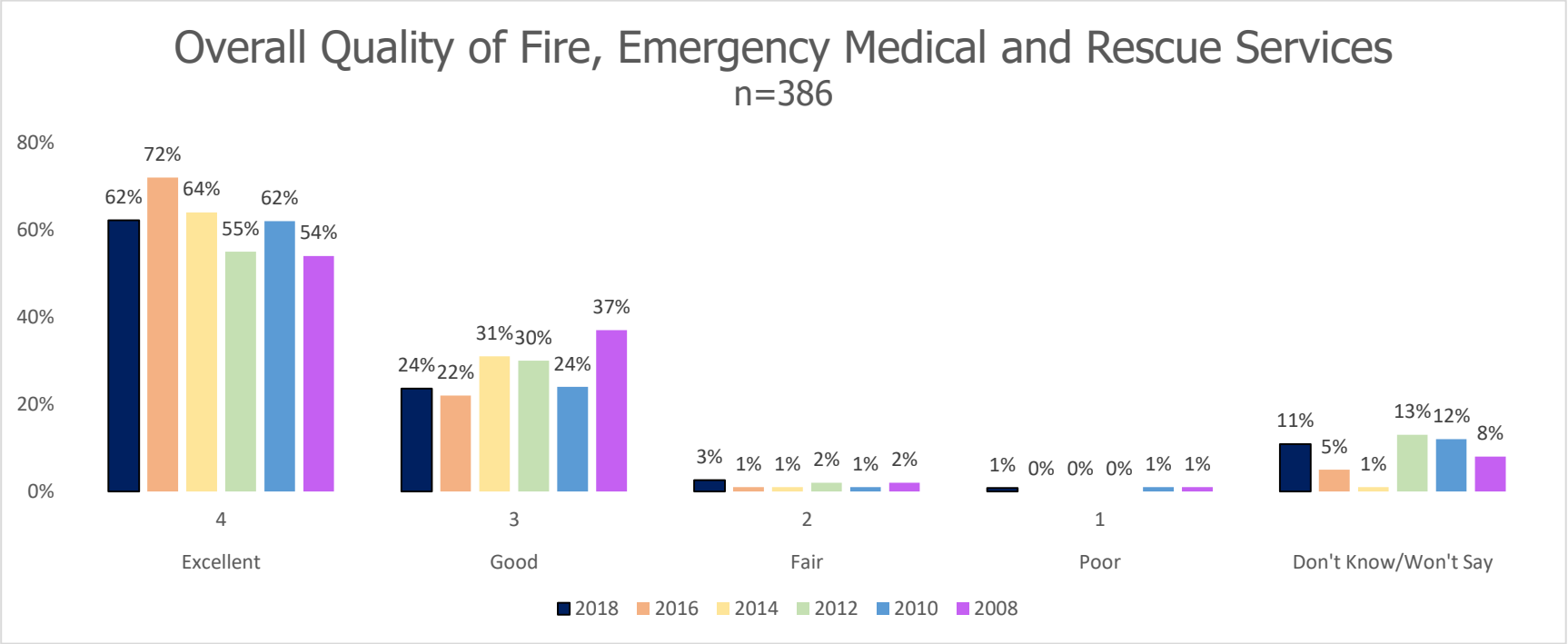
Means	
2018	2016
3.6	3.5

- Sixty-seven percent of the respondents rated the Quality of Experience using Atomic City Transit as excellent, a 9% improvement over 2016
- The average rating increased slightly between 2016 and 2018 (3.5 to 3.6)



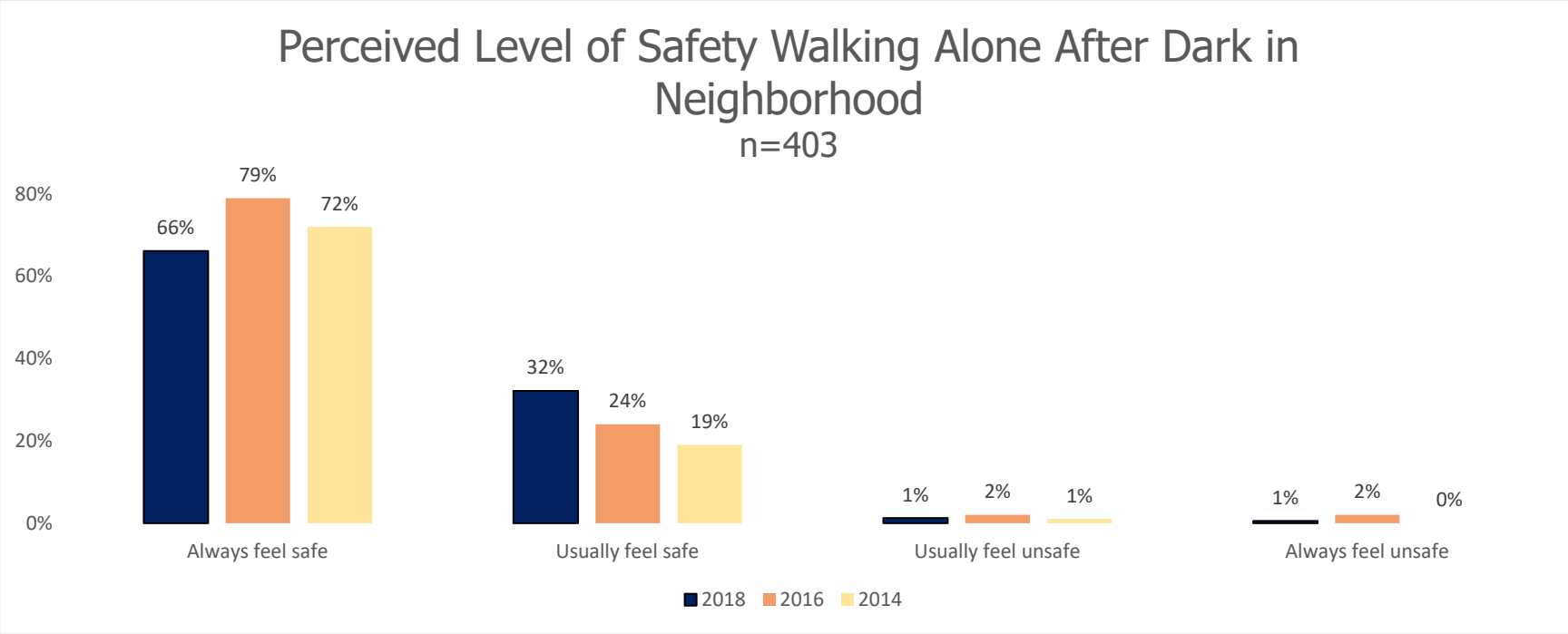
Means					
2018	2016	2014	2012	2010	2008
3.4	3.4	3.2	3.3	3.2	3.3

- 2018 average ratings for the "Quality of Police Services" stayed the same as 2016 (3.4)
- Households with 3 or more children were more likely than other groups to rate the police services as excellent (47%)



Means					
2018	2016	2014	2012	2010	2008
3.4	3.7	3.7	3.6	3.7	3.6

- Respondents' average ratings for the "Quality of Fire, Emergency Medical and Rescue Services" dropped between 2016 and 2018 (from 3.7 to 3.4)
- Residents who have lived in Los Alamos for between 6 and 10 years were most likely to rate the quality of fire, emergency medical and rescue services as excellent (73%), followed by residents who have lived here for more than 20 years (65%)
- Female residents were more likely than male residents to rate the overall quality of fire, emergency medical and rescue services as excellent (67% vs. 59%)

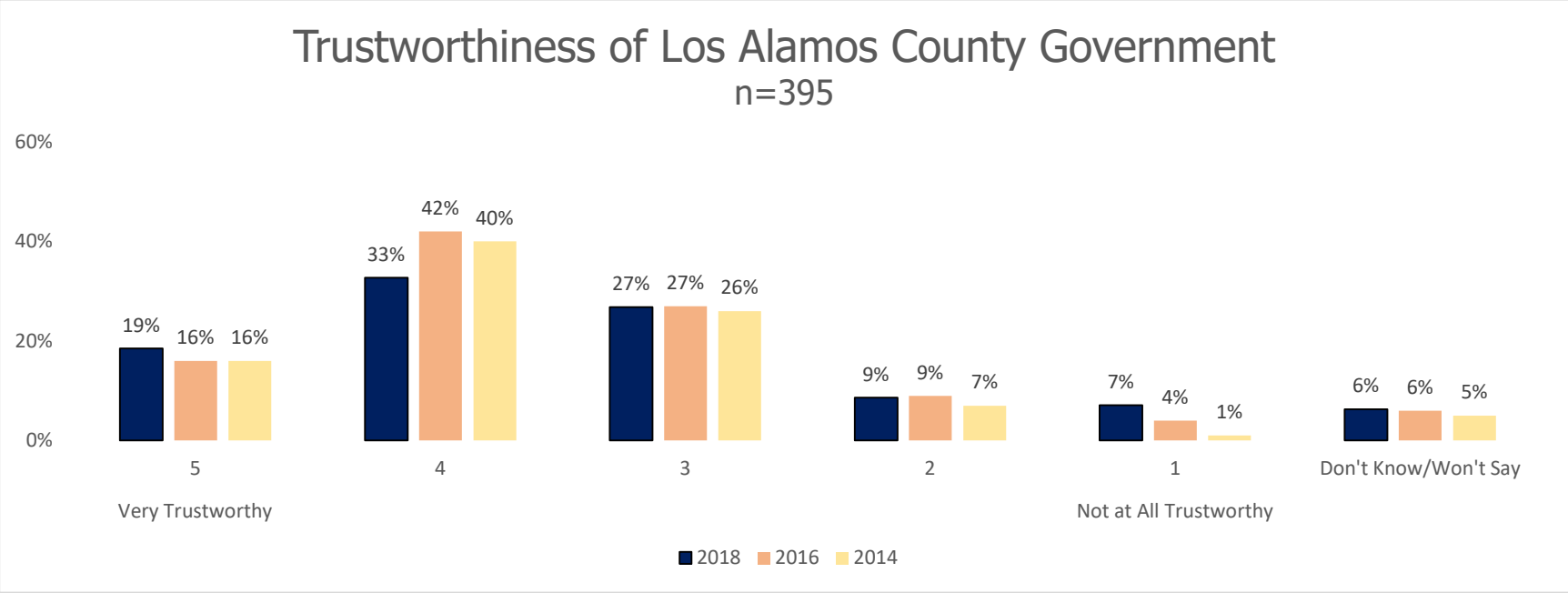


Means					
2018	2016	2014	2012	2010	2008
3.7	3.7	3.7	3.6	3.7	3.6

- Overall, respondents rated the "Level of Safety Walking Alone at Night" a 3.7. This is similar to previous years
- **Los Alamos** residents were more likely to indicate that they always feel safe while walking alone after dark than **White Rock** residents (68% vs. 60%)
- Residents between the ages of 18 and 24 were less likely than other ages groups to indicate that they always feel safe walking alone after dark (47%)
- Male residents were more likely than female residents to indicate that they always feel safe walking alone after dark (74% vs. 56%)

Overall Rating of Los Alamos County Government in Areas of Communication and Information							
	Year	Excellent - 4	Good - 3	Fair 2	Poor -1	DNK	Mean
Communicating information about County news, meetings and events in a timely manner	**2018**	**14%**	**45%**	**25%**	**10%**	**7%**	**2.5**
	2016	25%	45%	19%	6%	5%	2.9
Providing information that citizens need to participate in County decisions	**2018**	**10%**	**38%**	**30%**	**14%**	**8%**	**2.7**
	2016	20%	39%	25%	9%	7%	2.7
Providing opportunities for citizen involvement in County decision-making	**2018**	**11%**	**38%**	**29%**	**13%**	**9%**	**2.7**
	2016	20%	38%	24%	8%	10%	2.8
Openness of the County decision-making process	**2018**	**9%**	**33%**	**27%**	**18%**	**13%**	**2.9**
	2016	14%	43%	23%	9%	11%	2.7
Fairness of the County decision-making process	**2018**	**8%**	**31%**	**29%**	**16%**	**15%**	**2.9**
	2016	8%	44%	28%	10%	10%	2.6

- Overall ratings in areas of Communication and Information varied by topic compared to 2016
  - Communicating information about news, meetings and events in a timely manner 2018 - 2.5 (2016 - 2.9) (drop from 2016 likely due to a more balanced 2018 response from younger demographics and changes in how residents communicate)
  - Providing information that citizens need to participate in County decisions 2018 - 2.7 (2016 - 2.7)
  - Providing opportunities for citizen involvement in County decision-making 2018 - 2.7 (2016 - 2.8)
  - Openness of the County decision-making process 2018 - 2.9 (2016 - 2.7) (substantial increase over 2016)
  - Fairness of the County decision-making process 2018 - 2.9 (2016 - 2.6) (substantial increase over 2016)



Means	
2018	2016
3.5	3.6

- The average rating for trustworthiness of the Los Alamos County government was 3.5 in 2018.
- Los Alamos residents were more likely to rate the trustworthiness of the Los Alamos County government as very trustworthy than White Rock residents (21% vs. 12%)
- Residents above the age of 65 were the most likely to rate Los Alamos County government as very trustworthy (29%)

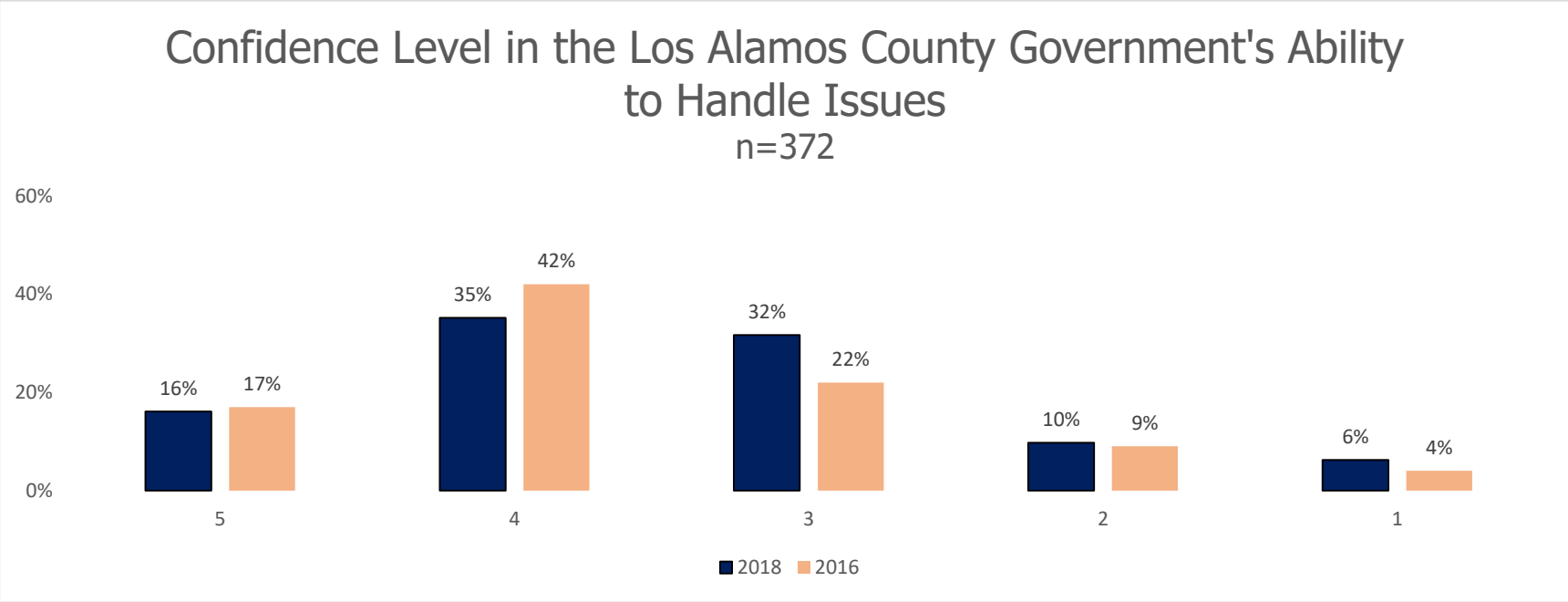
Open-Ended Comments Regarding Trustworthiness of Los Alamos County Government

- The top two open-ended reasons given for higher ratings were "Transparency/good communication/honest" (15%) and "They do a good job/satisfied/no problems" (11%)

- The two lowest ratings were "Government overstepping bounds/not listening" (19%) and "Self serving/favoritism issues" (16%)

Note: The following is a compilation of open-ended responses and not an overall rating by the entire population.

Underlying Reasons for Trustworthiness/Confidence Rating	
Government Overstepping Bounds/Not Listening	19%
Self-Serving/Favoritism	16%
Transparent/Good Communication/Trustworthy/Honest	15%
Other	11%
They do a good job/Satisfied/No Problems	11%
Not Transparent/Insufficient Communication	9%
No Experience/Mixed Feelings/Don't Know	8%
Untrustworthy in General	6%
Heard/Read Something	3%
Lawsuits/Scandals	1%



Means	
2018	2016
3.6	3.6

- The 2018 average confidence level with regard to the "Los Alamos County's Ability to Handle Issues" was the same as 2016 (3.6)

DEMOGRAPHICS

Respondent Age	
18-24	5.0%
25-34	12.9%
35-49	29.5%
50-64	33.4%
64+	19.3%
Gender	
Male	54.9%
Female	45.1%
Response by Community	
Los Alamos	73.0%
White Rock	26.8%
Years of Residency	
1 to 5 years	24.8%
6 to 10 years	12.6%
11 to 20 years	19.6%
More than 20 years	43.1%

Household Size	
One, myself	19.4%
Two people	39.6%
Three people	15.2%
4 or more people	24.6%
Wont say	1.2%
Children in the Household	
One, myself	15.7%
Two people	18.5%
Three or more	9.9%
None	53.4%
Won't say	2.5%

APPENDIX A - SURVEY INSTRUMENT

LOS ALAMOS
where discoveries are made

HELLO, MY NAME IS (YOUR NAME) FROM SOUTHWEST PLANNING & MARKETING. WE ARE CONDUCTING THE BIANNUAL COMMUNITY OPINION SURVEY ON BEHALF OF LOS ALAMOS COUNTY ABOUT COUNTY PROGRAMS AND SERVICES AND HOW WELL THE COUNTY COMMUNICATES WITH YOU.

MAY I PLEASE SPEAK WITH A MEMBER OF YOUR HOUSEHOLD WHO IS AT LEAST 18 YEARS OF AGE, AND A RESIDENT OF LOS ALAMOS COUNTY?

1. How would you rate the overall quality of life in Los Alamos County? Would you say it is excellent, good, fair, or poor?
❍ Excellent ❍ Good ❍ Fair ❍ Poor ❍ Not sure/don't know/won't say

2. Overall, would you rate the quality of the services provided by Los Alamos County as being excellent, good, fair, or poor?
❍ Excellent ❍ Good ❍ Fair ❍ Poor ❍ Not sure/don't know/won't say

3. What do you think Los Alamos County government can do within the next five years to make the County a better place to live?
(PROBE) **What else?** (Enter verbatim responses)

_____

4. Have you had any in-person contact with a Los Alamos County employee(s) within the last 12 months regarding official business? This may include fire, police, community development, recreation leaders, receptionists, cashiers, or any others.
❍ Yes ❍ No ❍ Not sure/don't know/won't say

5. Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following characteristics using a scale of EXCELLENT, GOOD, FAIR, or POOR. How would you rate employee...

	Excellent	Good	Fair	Poor	Don't Know/Won't Say
Knowledge	❍	❍	❍	❍	❍
Responsiveness	❍	❍	❍	❍	❍
Courtesy	❍	❍	❍	❍	❍

6. Now, I am going to read a list of items related to services and facilities that are provided by Los Alamos County. Please tell me if you feel the quality of each item is EXCELLENT, GOOD, FAIR, or POOR.

	Excellent	Good	Fair	Poor	Don't Know/Won't Say
Quality of street repairs	❍	❍	❍	❍	❍
Quality of residential recycling services	❍	❍	❍	❍	❍
Senior Center programs and activities	❍	❍	❍	❍	❍
Quality of recreation services provided by Los Alamos County	❍	❍	❍	❍	❍

Now I am going to ask you several questions about property code enforcement.

7. Regarding residential property code enforcement, do you think the County should increase, maintain or decrease current code enforcement efforts on general private property maintenance in the County?

❍ Increase ❍ Maintain ❍ Decrease ❍ Not sure/don't know/won't say

8. Now, I am going to read you a list of specific residential property code enforcement issues. As I read each one, please indicate if you think the County needs to increase, maintain or decrease current code enforcement efforts for the item:

	Increase	Maintain	Decrease	Don't Know/Won't Say
Overgrown or noxious weeds	❍	❍	❍	❍
Abandoned or inoperable vehicles in front yards	❍	❍	❍	❍
Trash or other debris	❍	❍	❍	❍
Vehicles parked on front lawns or unpaved surfaces	❍	❍	❍	❍
Shrubs or other vegetation overgrown onto the sidewalk or other public areas	❍	❍	❍	❍
General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like	❍	❍	❍	❍
Unsafe structures	❍	❍	❍	❍

9. Regarding commercial property code enforcement, do you think the County should increase, maintain or decrease current code enforcement efforts on commercial property maintenance in the Town of Los Alamos?

❍ Increase ❍ Maintain ❍ Decrease ❍ Not sure/don't know/won't say

10. Regarding commercial property code enforcement, do you think the County should increase, maintain or decrease current code enforcement efforts on commercial property maintenance in the Town of White Rock?

❍ Increase ❍ Maintain ❍ Decrease ❍ Not sure/don't know/won't say

11. Now, I am going to ask you to rate library services in Los Alamos County. For each item that I read, please tell me if you rate it as EXCELLENT, GOOD, FAIR, or POOR.

	Excellent	Good	Fair	Poor	Don't Know/Won't Say
Overall quality of library services	❍	❍	❍	❍	❍
Availability of library materials	❍	❍	❍	❍	❍

12. Have you or a household member visited a Los Alamos County library in the last 12 months?

❍ Yes ❍ No ❍ Not sure/don't know/won't say

13. The County operates the local bus service called Atomic City Transit. Have you personally used this service in the last 12 months?

❍ Yes ❍ No ❍ Not sure/don't know/won't say

14. Overall, would you rate your experience using Atomic City Transit as....

❍ Excellent ❍ Good ❍ Fair ❍ Poor ❍ Not sure/don't know/won't say

15. Now, I am going to ask some questions relating to public safety in the County. For each item that I read, please tell me if you rate it as EXCELLENT, GOOD, FAIR, or POOR.

	Excellent	Good	Fair	Poor	Don't Know/Won't Say
Overall quality of police services	❍	❍	❍	❍	❍
Overall quality of fire, emergency medical and rescue services	❍	❍	❍	❍	❍

16. Thinking about Los Alamos County overall, how safe do you feel walking alone after dark in your neighborhood? Do you ....

❍ Always feel safe ❍ Usually feel safe ❍ Usually feel unsafe ❍ Always feel unsafe ❍ Don't know/won't say

17. Now, I am going to ask you to rate the performance of Los Alamos County government in the areas of communication and information. For each question, please tell me if you think the County does an EXCELLENT, GOOD, FAIR, or POOR job?

	Excellent	Good	Fair	Poor	Don't Know/Won't Say
Openness of the County decision-making process	❍	❍	❍	❍	❍
Fairness of the County decision-making process	❍	❍	❍	❍	❍
Communicating information about County news, meetings and events in a timely manner	❍	❍	❍	❍	❍
Providing information that citizens need to participate in County decisions	❍	❍	❍	❍	❍
Providing opportunities for citizen involvement in County decision-making	❍	❍	❍	❍	❍

18. Using a 5 point scale where 5 is very trustworthy and 1 not trustworthy at all, how would you rate the trustworthiness of Los Alamos County government?

	Don't Know/Won't Say	1 - Not Trustworthy At All	2	3	4	5 - Very Trustworthy
Trustworthiness	❍	❍	❍	❍	❍	❍

19. Why do you feel this way?_____

20. Using a 5-point scale where 5 is very confident and 1 not confident at all, how would you rate your confidence in Los Alamos County government's ability to handle the issues facing the County?

	Don't Know/Won't Say	1 - Not Confident At All	2	3	4	5 - Very Confident
Confidence in County's ability to handle issues	❍	❍	❍	❍	❍	❍

Thank you for your patience. These last few questions are for statistical purposes only.

21. Do you live in Los Alamos or White Rock?

❍ Los Alamos ❍ White Rock ❍ Don't know (do not read) ❍ Won't say

22a. Please stop me when I read the name of the neighborhood that best describes where you live:

❍ North Community ❍ Barranca Mesa ❍ Western Area ❍ North Mesa ❍ Downtown ❍ Denver Steels
❍ Quemazon (pronounced Kay Muh Zahn) ❍ Royal Crest ❍ Eastern Area ❍ Other _____ ❍ Don't know/won't say

22b. Please stop me when I read the name of the neighborhood that best describes where you live:
❍ La Senda ❍ Pajarito Acres ❍ White Rock ❍ Other _____
❍ Don't know/won't say

23. How many years have you been a resident of Los Alamos County?
❍ 1 to 5 years ❍ 6 to 10 years ❍ 11 to 20 years ❍ More than 20 years
❍ Don't know/won't say

24. Including yourself, how many people live in your household?
❍ One, myself ❍ Two people ❍ Three people ❍ 4 or more people
❍ Don't know/won't say

25. How many children under the age of 18 live in your household?
❍ One ❍ Two ❍ Three or more ❍ None ❍ Don't know/won't say

26. Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.
❍ 18-24 years ❍ 25-34 years ❍ 35-49 years ❍ 50-64 years
❍ 65 years and over ❍ Won't say (Do not read)

This concludes our survey. Thank you for your time.

27. Surveyor - was respondent...
❍ Male ❍ Female

APPENDIX B - DATA TABLES

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
Q1. Overall Rating of the Quality of Life in Los Alamos County	Base	401	291	108	0	1	98	51	79	173	0	78	159	60	97	5
			73%	27%	0%	0%	24%	13%	20%	43%	0%	19%	40%	15%	24%	1%
	Excellent	181	136	44	0	1	40	16	34	91	0	36	77	32	35	0
		45%	47%	41%	0%	100%	41%	31%	43%	53%	0%	46%	48%	53%	36%	0%
	Good	182	131	50	0	0	46	28	38	70	0	33	69	23	51	5
		45%	45%	46%	0%	0%	47%	55%	48%	40%	0%	42%	43%	38%	53%	100%
	Fair	33	19	14	0	0	11	7	4	11	0	9	11	4	9	0
		8%	7%	13%	0%	0%	11%	14%	5%	6%	0%	12%	7%	7%	9%	0%
	Poor	4	4	0	0	0	1	0	2	1	0	0	2	1	1	0
		1%	1%	0%	0%	0%	1%	0%	3%	1%	0%	0%	1%	2%	1%	0%
	Not sure/don't know/won't say	1	1	0	0	0	0	0	1	0	0	0	0	0	1	0
		0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%	0%
Q2. Overall Rating of Services Provided By Los Alamos County	Base	402	292	108	0	1	99	51	79	173	0	77	159	60	99	5
			73%	27%	0%	0%	25%	13%	20%	43%	0%	19%	40%	15%	25%	1%
	Excellent	120	88	31	0	1	30	17	21	52	0	24	52	20	23	0
		30%	30%	29%	0%	100%	30%	33%	27%	30%	0%	31%	33%	33%	23%	0%
	Good	197	142	54	0	0	47	24	43	83	0	34	79	28	53	2
		49%	49%	50%	0%	0%	47%	47%	54%	48%	0%	44%	50%	47%	54%	40%
	Fair	63	45	18	0	0	17	7	11	28	0	15	20	8	18	2
		16%	15%	17%	0%	0%	17%	14%	14%	16%	0%	19%	13%	13%	18%	40%
	Poor	17	12	5	0	0	2	3	4	8	0	3	5	4	4	1
		4%	4%	5%	0%	0%	2%	6%	5%	5%	0%	4%	3%	7%	4%	20%
	Not sure/don't know/won't say	5	5	0	0	0	3	0	0	2	0	1	3	0	1	0
		1%	2%	0%	0%	0%	3%	0%	0%	1%	0%	1%	2%	0%	1%	0%
Q4- you had any in-person contact with a Los Alamos County employee(s) within the last 12 months	Base	404	294	108	0	1	100	51	79	174	0	78	159	61	99	5
			73%	27%	0%	0%	25%	13%	20%	43%	0%	19%	39%	15%	25%	1%
	Yes	293	213	79	0	1	68	36	61	128	0	46	115	47	78	5
		73%	72%	73%	0%	100%	68%	71%	77%	74%	0%	59%	72%	77%	79%	100%
	No	96	70	25	0	0	29	13	13	41	0	28	39	10	19	0
		24%	24%	23%	0%	0%	29%	25%	16%	24%	0%	36%	25%	16%	19%	0%
	Not sure/don't know/won't say	15	11	4	0	0	3	2	5	5	0	4	5	4	2	0
		4%	4%	4%	0%	0%	3%	4%	6%	3%	0%	5%	3%	7%	2%	0%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
5 (Knowledge, A)-Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following characteristics?	Base	281	206	74	0	1	67	35	59	120	0	43	110	46	75	5
			73%	26%	0%	0%	24%	12%	21%	43%	0%	15%	39%	16%	27%	2%
	Excellent	140	109	30	0	1	41	18	25	56	0	22	58	26	32	1
		50%	53%	41%	0%	100%	61%	51%	42%	47%	0%	51%	53%	57%	43%	20%
	Good	88	61	27	0	0	17	10	18	43	0	10	32	15	28	2
		31%	30%	36%	0%	0%	25%	29%	31%	36%	0%	23%	29%	33%	37%	40%
	Fair	37	24	13	0	0	7	5	13	12	0	5	15	3	12	2
		13%	12%	18%	0%	0%	10%	14%	22%	10%	0%	12%	14%	7%	16%	40%
	Poor	15	11	4	0	0	1	2	3	9	0	6	5	2	2	0
		5%	5%	5%	0%	0%	1%	6%	5%	8%	0%	14%	5%	4%	3%	0%
	Don't Know/Won't Say	1	1	0	0	0	1	0	0	0	0	0	0	0	1	0
		0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%
Q5 (Responsiveness, A)-Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following characteristics?	Base	275	201	73	0	1	64	36	59	116	0	40	106	45	77	5
			73%	27%	0%	0%	23%	13%	21%	42%	0%	15%	39%	16%	28%	2%
	Excellent	143	104	38	0	1	40	16	24	63	0	21	62	23	35	1
		52%	52%	52%	0%	100%	63%	44%	41%	54%	0%	53%	58%	51%	45%	20%
	Good	82	62	20	0	0	19	12	19	32	0	12	27	17	24	1
		30%	31%	27%	0%	0%	30%	33%	32%	28%	0%	30%	25%	38%	31%	20%
	Fair	31	22	9	0	0	2	4	14	11	0	4	10	3	12	2
		11%	11%	12%	0%	0%	3%	11%	24%	9%	0%	10%	9%	7%	16%	40%
	Poor	17	11	6	0	0	2	4	2	9	0	3	7	1	5	1
		6%	5%	8%	0%	0%	3%	11%	3%	8%	0%	8%	7%	2%	6%	20%
	Don't Know/Won't Say	2	2	0	0	0	1	0	0	1	0	0	0	1	1	0
		1%	1%	0%	0%	0%	2%	0%	0%	1%	0%	0%	0%	2%	1%	0%
5 (Courtesy, A)-Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following characteristics?	Base	286	208	77	0	1	66	35	61	124	0	43	114	46	76	5
			73%	27%	0%	0%	23%	12%	21%	43%	0%	15%	40%	16%	27%	2%
	Excellent	170	127	42	0	1	45	20	29	76	0	22	75	31	40	1
		59%	61%	55%	0%	100%	68%	57%	48%	61%	0%	51%	66%	67%	53%	20%
	Good	82	62	20	0	0	19	9	22	32	0	16	26	12	26	1
		29%	30%	26%	0%	0%	29%	26%	36%	26%	0%	37%	23%	26%	34%	20%
	Fair	24	14	10	0	0	1	5	7	11	0	3	10	2	7	2
		8%	7%	13%	0%	0%	2%	14%	11%	9%	0%	7%	9%	4%	9%	40%
	Poor	10	5	5	0	0	1	1	3	5	0	2	3	1	3	1
		3%	2%	6%	0%	0%	2%	3%	5%	4%	0%	5%	3%	2%	4%	20%
	Don't Know/Won't	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
6 (Quality of street repairs, A)	Base	393	284	107	0	1	97	50	78	168	0	75	153	60	98	5
			72%	27%	0%	0%	25%	13%	20%	43%	0%	19%	39%	15%	25%	1%
	Excellent	41	32	9	0	0	17	5	10	9	0	14	11	7	8	1
		10%	11%	8%	0%	0%	18%	10%	13%	5%	0%	19%	7%	12%	8%	20%
	Good	190	138	50	0	1	46	27	34	83	0	30	77	29	53	0
		48%	49%	47%	0%	100%	47%	54%	44%	49%	0%	40%	50%	48%	54%	0%
	Fair	94	62	32	0	0	17	11	22	44	0	16	35	14	27	2
		24%	22%	30%	0%	0%	18%	22%	28%	26%	0%	21%	23%	23%	28%	40%
	Poor	62	46	16	0	0	13	6	11	32	0	13	29	8	9	2
		16%	16%	15%	0%	0%	13%	12%	14%	19%	0%	17%	19%	13%	9%	40%
	Don't Know/Won't	6	6	0	0	0	4	1	1	0	0	2	1	2	1	0
		2%	2%	0%	0%	0%	4%	2%	1%	0%	0%	3%	1%	3%	1%	0%
6 (Quality of residential recycling services, A)	Base	392	283	107	0	1	93	50	77	172	0	74	157	58	96	5
			72%	27%	0%	0%	24%	13%	20%	44%	0%	19%	40%	15%	24%	1%
	Excellent	130	97	32	0	1	32	14	24	60	0	20	62	22	25	0
		33%	34%	30%	0%	100%	34%	28%	31%	35%	0%	27%	39%	38%	26%	0%
	Good	186	134	51	0	0	40	26	41	79	0	36	68	25	54	3
		47%	47%	48%	0%	0%	43%	52%	53%	46%	0%	49%	43%	43%	56%	60%
	Fair	51	33	18	0	0	14	7	10	20	0	12	18	6	13	1
		13%	12%	17%	0%	0%	15%	14%	13%	12%	0%	16%	11%	10%	14%	20%
	Poor	16	10	6	0	0	4	3	1	8	0	4	6	3	3	0
		4%	4%	6%	0%	0%	4%	6%	1%	5%	0%	5%	4%	5%	3%	0%
	Don't	9	9	0	0	0	3	0	1	5	0	2	3	2	1	1
6 (Senior Center programs and activities, A)	Base	392	283	107	0	1	95	51	76	170	0	75	153	60	97	5
			72%	27%	0%	0%	24%	13%	19%	43%	0%	19%	39%	15%	25%	1%
	Excellent	59	43	16	0	0	8	10	8	33	0	14	31	7	6	1
		15%	15%	15%	0%	0%	8%	20%	11%	19%	0%	19%	20%	12%	6%	20%
	Good	66	47	19	0	0	9	4	14	39	0	14	30	13	9	0
		17%	17%	18%	0%	0%	9%	8%	18%	23%	0%	19%	20%	22%	9%	0%
	Fair	13	6	7	0	0	2	2	3	6	0	3	7	2	1	0
		3%	2%	7%	0%	0%	2%	4%	4%	4%	0%	4%	5%	3%	1%	0%
	Poor	4	4	0	0	0	1	0	1	2	0	2	1	0	1	0
		1%	1%	0%	0%	0%	1%	0%	1%	1%	0%	3%	1%	0%	1%	0%
	Don't Know/Won't Say	250	183	65	0	1	75	35	50	90	0	42	84	38	80	4
		64%	65%	61%	0%	100%	79%	69%	66%	53%	0%	56%	55%	63%	82%	80%
6 (Quality of recreation services provided by Los Alamos County, A)	Base	393	288	103	0	1	95	49	76	173	0	75	154	59	98	5
			73%	26%	0%	0%	24%	12%	19%	44%	0%	19%	39%	15%	25%	1%
	Excellent	109	83	26	0	0	23	12	20	54	0	26	43	17	21	1
		28%	29%	25%	0%	0%	24%	24%	26%	31%	0%	35%	28%	29%	21%	20%
	Good	178	135	41	0	1	51	21	33	73	0	28	76	26	46	1
		45%	47%	40%	0%	100%	54%	43%	43%	42%	0%	37%	49%	44%	47%	20%
	Fair	71	44	27	0	0	10	15	13	33	0	11	23	11	25	1
		18%	15%	26%	0%	0%	11%	31%	17%	19%	0%	15%	15%	19%	26%	20%
	Poor	19	14	5	0	0	4	1	9	5	0	2	6	4	6	1
		5%	5%	5%	0%	0%	4%	2%	12%	3%	0%	3%	4%	7%	6%	20%
	Don't Know/Won't Say	16	12	4	0	0	7	0	1	8	0	8	6	1	0	1
		4%	4%	4%	0%	0%	7%	0%	1%	5%	0%	11%	4%	2%	0%	20%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
7 - Regarding residential property code enforcement, do you think the County should increase, maintain or decrease current code enforcement efforts on general private property maintenance in the County?	Base	395	287	106	0	1	96	51	76	172	0	76	156	59	97	5
			73%	27%	0%	0%	24%	13%	19%	44%	0%	19%	39%	15%	25%	1%
	Increase	70	52	17	0	1	15	10	12	33	0	13	34	7	16	0
		18%	18%	16%	0%	100%	16%	20%	16%	19%	0%	17%	22%	12%	16%	0%
	Maintain	160	113	46	0	0	36	19	36	69	0	32	66	28	32	1
		41%	39%	43%	0%	0%	38%	37%	47%	40%	0%	42%	42%	47%	33%	20%
	Decrease	120	84	36	0	0	25	18	25	52	0	17	42	18	38	4
		30%	29%	34%	0%	0%	26%	35%	33%	30%	0%	22%	27%	31%	39%	80%
	Not sure/don't know/won't say	45	38	7	0	0	20	4	3	18	0	14	14	6	11	0
		11%	13%	7%	0%	0%	21%	8%	4%	10%	0%	18%	9%	10%	11%	0%
8 (Overgrown or noxious weeds, A)	Base	398	289	107	0	1	100	50	78	170	0	77	155	61	98	5
			73%	27%	0%	0%	25%	13%	20%	43%	0%	19%	39%	15%	25%	1%
	Increase	101	72	29	0	0	25	14	19	43	0	22	43	11	23	1
		25%	25%	27%	0%	0%	25%	28%	24%	25%	0%	29%	28%	18%	23%	20%
	Maintain	181	135	45	0	0	46	22	32	81	0	36	74	29	42	0
		45%	47%	42%	0%	0%	46%	44%	41%	48%	0%	47%	48%	48%	43%	0%
	Decrease	95	65	30	0	0	17	14	23	41	0	17	34	17	23	3
		24%	22%	28%	0%	0%	17%	28%	29%	24%	0%	22%	22%	28%	23%	60%
	Don't Know/Won't Say	21	17	3	0	1	12	0	4	5	0	2	4	4	10	1
		5%	6%	3%	0%	100%	12%	0%	5%	3%	0%	3%	3%	7%	10%	20%
8 (Abandoned or inoperable vehicles in front yards, A)	Base	396	289	105	0	1	99	49	77	171	0	76	155	60	98	5
			73%	27%	0%	0%	25%	12%	19%	43%	0%	19%	39%	15%	25%	1%
	Increase	174	125	48	0	1	45	21	26	82	0	36	79	22	35	1
		44%	43%	46%	0%	100%	45%	43%	34%	48%	0%	47%	51%	37%	36%	20%
	Maintain	140	105	34	0	0	36	17	34	53	0	25	51	27	37	0
		35%	36%	32%	0%	0%	36%	35%	44%	31%	0%	33%	33%	45%	38%	0%
	Decrease	57	37	20	0	0	10	9	12	26	0	12	19	6	18	1
		14%	13%	19%	0%	0%	10%	18%	16%	15%	0%	16%	12%	10%	18%	20%
	Don't Know/Won't Say	25	22	3	0	0	8	2	5	10	0	3	6	5	8	3
		6%	8%	3%	0%	0%	8%	4%	6%	6%	0%	4%	4%	8%	8%	60%
8 (Trash or other debris, A)	Base	395	288	105	0	1	98	50	77	170	0	76	155	61	96	5
			73%	27%	0%	0%	25%	13%	19%	43%	0%	19%	39%	15%	24%	1%
	Increase	120	85	35	0	0	30	19	22	49	0	26	50	17	27	0
		30%	30%	33%	0%	0%	31%	38%	29%	29%	0%	34%	32%	28%	28%	0%
	Maintain	203	149	52	0	1	53	22	40	88	0	38	81	34	47	2
		51%	52%	50%	0%	100%	54%	44%	52%	52%	0%	50%	52%	56%	49%	40%
	Decrease	52	35	17	0	0	9	7	12	24	0	9	17	7	16	2
		13%	12%	16%	0%	0%	9%	14%	16%	14%	0%	12%	11%	11%	17%	40%
	Don't Know/Won't Say	20	19	1	0	0	6	2	3	9	0	3	7	3	6	1
		5%	7%	1%	0%	0%	6%	4%	4%	5%	0%	4%	5%	5%	6%	20%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people household?			
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people
8 (Vehicles parked on front lawns or unpaved surfaces, A)	Base	400	291	107	0	1	100	50	78	172	0	78	156	61	98
			73%	27%	0%	0%	25%	13%	20%	43%	0%	20%	39%	15%	25%
	Increase	126	92	33	0	1	32	17	23	54	0	26	54	17	28
		32%	32%	31%	0%	100%	32%	34%	29%	31%	0%	33%	35%	28%	29%
	Maintain	150	109	40	0	0	40	18	30	62	0	28	61	24	36
		38%	37%	37%	0%	0%	40%	36%	38%	36%	0%	36%	39%	39%	37%
	Decrease	99	71	28	0	0	21	13	21	44	0	20	33	16	27
		25%	24%	26%	0%	0%	21%	26%	27%	26%	0%	26%	21%	26%	28%
	Don't Know/Won't Say	25	19	6	0	0	7	2	4	12	0	4	8	4	7
		6%	7%	6%	0%	0%	7%	4%	5%	7%	0%	5%	5%	7%	7%
8 (Shrubs or other vegetation overgrown onto the sidewalk or other public areas, A)	Base	397	289	106	0	1	98	49	77	173	0	76	157	61	97
			73%	27%	0%	0%	25%	12%	19%	44%	0%	19%	40%	15%	24%
	Increase	125	82	43	0	0	26	18	24	57	0	24	51	15	33
		31%	28%	41%	0%	0%	27%	37%	31%	33%	0%	32%	32%	25%	34%
	Maintain	199	154	43	0	1	55	21	40	83	0	42	78	34	42
		50%	53%	41%	0%	100%	56%	43%	52%	48%	0%	55%	50%	56%	43%
	Decrease	55	36	19	0	0	9	9	10	27	0	9	21	9	15
		14%	12%	18%	0%	0%	9%	18%	13%	16%	0%	12%	13%	15%	15%
	Don't Know/Won't Say	18	17	1	0	0	8	1	3	6	0	1	7	3	7
		5%	6%	1%	0%	0%	8%	2%	4%	3%	0%	1%	4%	5%	7%
8 (General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like, A)	Base	395	286	107	0	1	96	50	78	171	0	75	156	59	98
			72%	27%	0%	0%	24%	13%	20%	43%	0%	19%	39%	15%	25%
	Increase	92	70	22	0	0	28	13	16	35	0	24	32	11	23
		23%	24%	21%	0%	0%	29%	26%	21%	20%	0%	32%	21%	19%	23%
	Maintain	176	127	47	0	1	40	20	33	83	0	29	75	31	41
		45%	44%	44%	0%	100%	42%	40%	42%	49%	0%	39%	48%	53%	42%
	Decrease	103	70	33	0	0	20	16	25	42	0	17	41	14	26
		26%	24%	31%	0%	0%	21%	32%	32%	25%	0%	23%	26%	24%	27%
	Don't Know/Won't Say	24	19	5	0	0	8	1	4	11	0	5	8	3	8
		6%	7%	5%	0%	0%	8%	2%	5%	6%	0%	7%	5%	5%	8%
8 (Unsafe structures, A)	Base	398	289	107	0	1	99	49	77	173	0	76	157	61	97
			73%	27%	0%	0%	25%	12%	19%	43%	0%	19%	39%	15%	24%
	Increase	142	99	42	0	1	36	22	24	60	0	30	60	20	31
		36%	34%	39%	0%	100%	36%	45%	31%	35%	0%	39%	38%	33%	32%
	Maintain	198	148	49	0	0	46	23	44	85	0	43	73	31	46
		50%	51%	46%	0%	0%	46%	47%	57%	49%	0%	57%	46%	51%	47%
	Decrease	22	13	9	0	0	5	3	4	10	0	1	10	3	8
		6%	4%	8%	0%	0%	5%	6%	5%	6%	0%	1%	6%	5%	8%
	Don't Know/Won't Say	36	29	7	0	0	12	1	5	18	0	2	14	7	12
		9%	10%	7%	0%	0%	12%	2%	6%	10%	0%	3%	9%	11%	12%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
9-Regarding commercial property code enforcement, increase, maintain or decrease current code enforcement efforts on commercial property maintenance in the Town of Los Alamos?	Base	402	292	108	0	1	99	51	79	173	0	78	158	61	98	5
			73%	27%	0%	0%	25%	13%	20%	43%	0%	19%	39%	15%	24%	1%
	Increase	127	91	36	0	0	26	17	31	53	0	25	54	13	33	1
		32%	31%	33%	0%	0%	26%	33%	39%	31%	0%	32%	34%	21%	34%	20%
	Maintain	197	141	54	0	1	48	24	36	89	0	40	75	40	39	2
		49%	48%	50%	0%	100%	48%	47%	46%	51%	0%	51%	47%	66%	40%	40%
	Decrease	28	21	7	0	0	8	2	4	14	0	6	12	2	8	0
		7%	7%	6%	0%	0%	8%	4%	5%	8%	0%	8%	8%	3%	8%	0%
	Not sure/don't know/won't say	50	39	11	0	0	17	8	8	17	0	7	17	6	18	2
		12%	13%	10%	0%	0%	17%	16%	10%	10%	0%	9%	11%	10%	18%	40%
10-Regarding commercial property code enforcement,Increase, maintain or decrease current code enforcement efforts on commercial property maintenance in the Town of White Rock?	Base	404	294	108	0	1	100	51	79	174	0	78	159	61	99	5
			73%	27%	0%	0%	25%	13%	20%	43%	0%	19%	39%	15%	25%	1%
	Increase	127	85	42	0	0	24	18	32	53	0	21	56	15	33	1
		31%	29%	39%	0%	0%	24%	35%	41%	30%	0%	27%	35%	25%	33%	20%
	Maintain	164	114	48	0	1	41	20	31	72	0	33	64	33	32	1
		41%	39%	44%	0%	100%	41%	39%	39%	41%	0%	42%	40%	54%	32%	20%
	Decrease	25	16	9	0	0	5	2	4	14	0	5	10	1	9	0
		6%	5%	8%	0%	0%	5%	4%	5%	8%	0%	6%	6%	2%	9%	0%
	Not sure/don't know/won't say	88	79	9	0	0	30	11	12	35	0	19	29	12	25	3
		22%	27%	8%	0%	0%	30%	22%	15%	20%	0%	24%	18%	20%	25%	60%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
11 (Overall quality of library services, A)	Base	376	274	100	0	1	94	49	69	164	0	69	149	56	95	5
			73%	27%	0%	0%	25%	13%	18%	44%	0%	18%	40%	15%	25%	1%
	Excellent	238	177	61	0	0	62	33	45	98	0	37	97	37	63	2
		63%	65%	61%	0%	0%	66%	67%	65%	60%	0%	54%	65%	66%	66%	40%
	Good	89	66	22	0	0	15	12	19	43	0	18	34	14	22	1
		24%	24%	22%	0%	0%	16%	24%	28%	26%	0%	26%	23%	25%	23%	20%
	Fair	10	7	3	0	0	4	2	2	2	0	1	4	1	4	0
		3%	3%	3%	0%	0%	4%	4%	3%	1%	0%	1%	3%	2%	4%	0%
	Poor	2	2	0	0	0	0	0	1	1	0	0	1	0	1	0
		1%	1%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%	0%	1%	0%
	Don't Know/Won't	37	22	14	0	1	13	2	2	20	0	13	13	4	5	2
		10%	8%	14%	0%	100%	14%	4%	3%	12%	0%	19%	9%	7%	5%	40%
11 (Availability of library materials, A)	Base	377	278	98	0	1	95	50	71	161	0	68	148	58	96	5
			74%	26%	0%	0%	25%	13%	19%	43%	0%	18%	39%	15%	25%	1%
	Excellent	221	167	54	0	0	59	28	42	92	0	31	90	41	55	2
		59%	60%	55%	0%	0%	62%	56%	59%	57%	0%	46%	61%	71%	57%	40%
	Good	102	76	26	0	0	19	17	25	41	0	20	39	11	31	1
		27%	27%	27%	0%	0%	20%	34%	35%	25%	0%	29%	26%	19%	32%	20%
	Fair	10	7	3	0	0	2	2	1	5	0	2	3	2	3	0
		3%	3%	3%	0%	0%	2%	4%	1%	3%	0%	3%	2%	3%	3%	0%
	Poor	2	2	0	0	0	0	0	1	1	0	0	1	0	1	0
		1%	1%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%	0%	1%	0%
	Don't Know/Won't	42	26	15	0	1	15	3	2	22	0	15	15	4	6	2
		11%	9%	15%	0%	100%	16%	6%	3%	14%	0%	22%	10%	7%	6%	40%
12-Have you or a household member visited a Los Alamos County library in the last 12 months?	Base	403	293	108	0	1	100	51	78	174	0	78	159	61	98	5
			73%	27%	0%	0%	25%	13%	19%	43%	0%	19%	39%	15%	24%	1%
	Yes	340	249	91	0	0	83	45	70	142	0	56	131	58	90	3
		84%	85%	84%	0%	0%	83%	88%	90%	82%	0%	72%	82%	95%	92%	60%
	No	56	39	16	0	0	15	6	7	28	0	22	24	1	7	2
		14%	13%	15%	0%	0%	15%	12%	9%	16%	0%	28%	15%	2%	7%	40%
	Not sure/don't know/won't say	7	5	1	0	1	2	0	1	4	0	0	4	2	1	0
		2%	2%	1%	0%	100%	2%	0%	1%	2%	0%	0%	3%	3%	1%	0%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
13-The County operates the local bus service called Atomic City Transit. Have you personally used this service in the last 12 months?	Base	398	291	105	0	1	99	50	79	170	0	77	156	61	98	4
			73%	26%	0%	0%	25%	13%	20%	43%	0%	19%	39%	15%	25%	1%
	Yes	209	160	49	0	0	49	28	43	89	0	29	75	35	67	2
		53%	55%	47%	0%	0%	49%	56%	54%	52%	0%	38%	48%	57%	68%	50%
	No	46%	43%	52%	0%	100%	47%	42%	43%	48%	0%	62%	49%	41%	31%	50%
	Not sure/don't know/won't say	6	5	1	0	0	3	1	2	0	0	0	4	1	1	0
		2%	2%	1%	0%	0%	3%	2%	3%	0%	0%	0%	3%	2%	1%	0%
14-Overall, would you rate your experience using Atomic City Transit as....	Base	209	160	49	0	0	49	28	43	89	0	29	75	35	67	2
			77%	23%	0%	0%	23%	13%	21%	43%	0%	14%	36%	17%	32%	1%
	Excellent	140	109	31	0	0	32	20	31	57	0	22	48	25	44	1
		67%	68%	63%	0%	0%	65%	71%	72%	64%	0%	76%	64%	71%	66%	50%
	Good	58	42	16	0	0	16	7	6	29	0	7	24	10	16	1
		28%	26%	33%	0%	0%	33%	25%	14%	33%	0%	24%	32%	29%	24%	50%
	Fair	9	7	2	0	0	1	0	6	2	0	0	2	0	6	0
		4%	4%	4%	0%	0%	2%	0%	14%	2%	0%	0%	3%	0%	9%	0%
	Poor	2	2	0	0	0	0	1	0	1	0	0	1	0	1	0
		1%	1%	0%	0%	0%	0%	4%	0%	1%	0%	0%	1%	0%	1%	0%
	Not sure/don't know/won't say	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
15 (Overall quality of police services, A)	Base	383	277	104	0	1	95	48	77	163	0	72	152	58	94	5
			72%	27%	0%	0%	25%	13%	20%	43%	0%	19%	40%	15%	25%	1%
	Excellent	179	135	43	0	1	49	23	31	76	0	33	71	34	40	0
		47%	49%	41%	0%	100%	52%	48%	40%	47%	0%	46%	47%	59%	43%	0%
	Good	133	95	37	0	0	27	17	31	58	0	22	54	14	38	4
		35%	34%	36%	0%	0%	28%	35%	40%	36%	0%	31%	36%	24%	40%	80%
	Fair	30	20	10	0	0	5	4	9	12	0	5	10	6	9	0
		8%	7%	10%	0%	0%	5%	8%	12%	7%	0%	7%	7%	10%	10%	0%
	Poor	12	6	6	0	0	1	1	2	8	0	2	6	2	2	0
		3%	2%	6%	0%	0%	1%	2%	3%	5%	0%	3%	4%	3%	2%	0%
	Don't Know/Won't	29	21	8	0	0	13	3	4	9	0	10	11	2	5	1
		8%	8%	8%	0%	0%	14%	6%	5%	6%	0%	14%	7%	3%	5%	20%
15 (Overall quality of fire, emergency medical and rescue services, A)	Base	386	281	103	0	1	93	48	76	169	0	71	156	59	93	5
			73%	27%	0%	0%	24%	12%	20%	44%	0%	18%	40%	15%	24%	1%
	Excellent	240	178	61	0	1	52	35	43	110	0	42	100	40	55	1
		62%	63%	59%	0%	100%	56%	73%	57%	65%	0%	59%	64%	68%	59%	20%
	Good	91	62	28	0	0	17	7	26	41	0	16	37	13	22	3
		24%	22%	27%	0%	0%	18%	15%	34%	24%	0%	23%	24%	22%	24%	60%
	Fair	10	8	2	0	0	5	2	1	2	0	3	1	1	5	0
		3%	3%	2%	0%	0%	5%	4%	1%	1%	0%	4%	1%	2%	5%	0%
	Poor	3	2	1	0	0	0	0	1	2	0	0	1	1	1	0
		1%	1%	1%	0%	0%	0%	0%	1%	1%	0%	0%	1%	2%	1%	0%
	Don't Know/Won't	42	31	11	0	0	19	4	5	14	0	10	17	4	10	1
		11%	11%	11%	0%	0%	20%	8%	7%	8%	0%	14%	11%	7%	11%	20%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
16-about Los Alamos County overall, how safe do you feel walking alone after dark in your neighborhood? Do you	Base	403	293	108	0	1	100	51	78	174	0	78	159	61	98	5
			73%	27%	0%	0%	25%	13%	19%	43%	0%	19%	39%	15%	24%	1%
	Always feel safe	265	198	65	0	1	69	25	52	119	0	55	105	40	63	1
		66%	68%	60%	0%	100%	69%	49%	67%	68%	0%	71%	66%	66%	64%	20%
	Usually feel safe	129	89	40	0	0	30	24	24	51	0	23	51	19	31	4
		32%	30%	37%	0%	0%	30%	47%	31%	29%	0%	29%	32%	31%	32%	80%
	Usually feel unsafe	5	3	2	0	0	0	1	1	3	0	0	2	1	2	0
		1%	1%	2%	0%	0%	0%	2%	1%	2%	0%	0%	1%	2%	2%	0%
	Always feel unsafe	2	2	0	0	0	0	1	0	1	0	0	1	0	1	0
		0%	1%	0%	0%	0%	0%	2%	0%	1%	0%	0%	1%	0%	1%	0%
	Don't know/won't say	2	1	1	0	0	1	0	1	0	0	0	0	1	1	0
		0%	0%	1%	0%	0%	1%	0%	1%	0%	0%	0%	0%	2%	1%	0%
17 (Openness of the County decision-making process, A)	Base	395	287	106	0	1	97	50	77	171	0	77	156	59	96	5
			73%	27%	0%	0%	25%	13%	19%	43%	0%	19%	39%	15%	24%	1%
	Excellent	37	29	8	0	0	12	2	8	15	0	8	11	11	7	0
		9%	10%	8%	0%	0%	12%	4%	10%	9%	0%	10%	7%	19%	7%	0%
	Good	132	99	31	0	1	30	20	26	56	0	23	57	15	36	0
		33%	34%	29%	0%	100%	31%	40%	34%	33%	0%	30%	37%	25%	38%	0%
	Fair	107	72	35	0	0	21	12	22	52	0	22	41	15	28	0
		27%	25%	33%	0%	0%	22%	24%	29%	30%	0%	29%	26%	25%	29%	0%
	Poor	69	47	22	0	0	14	8	17	30	0	14	25	10	16	4
		17%	16%	21%	0%	0%	14%	16%	22%	18%	0%	18%	16%	17%	17%	80%
	Don't Know/Won't	50	40	10	0	0	20	8	4	18	0	10	22	8	9	1
		13%	14%	9%	0%	0%	21%	16%	5%	11%	0%	13%	14%	14%	9%	20%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
17 (Fairness of the County decision-making process, A)	Base	396	287	107	0	1	98	50	77	171	0	75	157	60	97	5
			72%	27%	0%	0%	25%	13%	19%	43%	0%	19%	40%	15%	24%	1%
	Excellent	33	26	6	0	1	10	3	6	14	0	7	9	8	9	0
		8%	9%	6%	0%	100%	10%	6%	8%	8%	0%	9%	6%	13%	9%	0%
	Good	123	93	29	0	0	27	17	25	54	0	23	51	21	28	0
		31%	32%	27%	0%	0%	28%	34%	32%	32%	0%	31%	32%	35%	29%	0%
	Fair	114	72	42	0	0	23	14	24	53	0	20	43	10	39	0
		29%	25%	39%	0%	0%	23%	28%	31%	31%	0%	27%	27%	17%	40%	0%
	Poor	65	46	19	0	0	14	7	14	30	0	12	29	11	10	3
		16%	16%	18%	0%	0%	14%	14%	18%	18%	0%	16%	18%	18%	10%	60%
	Don't Know/Won't	61	50	11	0	0	24	9	8	20	0	13	25	10	11	2
		15%	17%	10%	0%	0%	24%	18%	10%	12%	0%	17%	16%	17%	11%	40%
17 (Communicating information about County news, meetings and events in a timely manner, A)	Base	394	286	106	0	1	98	50	75	171	0	75	156	60	96	5
			73%	27%	0%	0%	25%	13%	19%	43%	0%	19%	40%	15%	24%	1%
	Excellent	54	42	12	0	0	14	2	14	24	0	13	18	14	8	0
		14%	15%	11%	0%	0%	14%	4%	19%	14%	0%	17%	12%	23%	8%	0%
	Good	176	127	47	0	1	43	26	30	77	0	32	69	23	51	0
		45%	44%	44%	0%	100%	44%	52%	40%	45%	0%	43%	44%	38%	53%	0%
	Fair	97	69	28	0	0	21	11	21	44	0	17	44	14	21	1
		25%	24%	26%	0%	0%	21%	22%	28%	26%	0%	23%	28%	23%	22%	20%
	Poor	39	24	15	0	0	8	8	9	14	0	4	15	6	11	3
		10%	8%	14%	0%	0%	8%	16%	12%	8%	0%	5%	10%	10%	11%	60%
	Don't Know/Won't	28	24	4	0	0	12	3	1	12	0	9	10	3	5	1
		7%	8%	4%	0%	0%	12%	6%	1%	7%	0%	12%	6%	5%	5%	20%
17 (Providing information that citizens need to participate in County decisions, A)	Base	395	287	106	0	1	98	50	76	171	0	75	156	60	97	5
			73%	27%	0%	0%	25%	13%	19%	43%	0%	19%	39%	15%	25%	1%
	Excellent	41	34	7	0	0	12	3	9	17	0	10	16	9	6	0
		10%	12%	7%	0%	0%	12%	6%	12%	10%	0%	13%	10%	15%	6%	0%
	Good	150	108	41	0	0	31	19	27	73	0	28	61	22	38	0
		38%	38%	39%	0%	0%	32%	38%	36%	43%	0%	37%	39%	37%	39%	0%
	Fair	119	81	37	0	1	28	18	25	48	0	20	47	16	34	1
		30%	28%	35%	0%	100%	29%	36%	33%	28%	0%	27%	30%	27%	35%	20%
	Poor	54	37	17	0	0	13	5	13	23	0	10	19	8	14	3
		14%	13%	16%	0%	0%	13%	10%	17%	13%	0%	13%	12%	13%	14%	60%
	Don't Know/Won't	31	27	4	0	0	14	5	2	10	0	7	13	5	5	1
		8%	9%	4%	0%	0%	14%	10%	3%	6%	0%	9%	8%	8%	5%	20%
17 (Providing opportunities for citizen involvement in County decision-making, A)	Base	394	286	106	0	1	97	49	76	172	0	76	156	60	95	5
			73%	27%	0%	0%	25%	12%	19%	44%	0%	19%	40%	15%	24%	1%
	Excellent	44	34	10	0	0	12	2	7	23	0	10	17	12	5	0
		11%	12%	9%	0%	0%	12%	4%	9%	13%	0%	13%	11%	20%	5%	0%
	Good	150	108	40	0	1	30	23	33	64	0	27	59	20	42	0
		38%	38%	38%	0%	100%	31%	47%	43%	37%	0%	36%	38%	33%	44%	0%
	Fair	114	80	34	0	0	27	15	23	49	0	22	48	11	31	2
		29%	28%	32%	0%	0%	28%	31%	30%	28%	0%	29%	31%	18%	33%	40%
	Poor	51	34	17	0	0	11	5	11	24	0	9	18	10	11	3
		13%	12%	16%	0%	0%	11%	10%	14%	14%	0%	12%	12%	17%	12%	60%
	Don't Know/Won't	35	30	5	0	0	17	4	2	12	0	8	14	7	6	0
		9%	10%	5%	0%	0%	18%	8%	3%	7%	0%	11%	9%	12%	6%	0%

		Base	21 -Do you live in Los Alamos?				23=How many years have you been a resident of Los Alamos County?					24-. Including yourself, how many people live in your household?				
			Los Alamos	White Rock	Don't know	Won't say	1 to 5 years	6 to 10 years	11 to 20 years	More than 20 years	Don't know/won't say	One, myself	Two people	Three people	4 or more people	Don't know/won't say
18 (Trustworthiness, A)	Base	395	289	104	0	1	99	48	77	171	0	77	158	59	94	5
			73%	26%	0%	0%	25%	12%	19%	43%	0%	19%	40%	15%	24%	1%
	Don't Know/Won't Say	25	21	4	0	0	10	2	6	7	0	3	9	8	4	1
		6%	7%	4%	0%	0%	10%	4%	8%	4%	0%	4%	6%	14%	4%	20%
	1 - Not Trustworthy At All	28	18	10	0	0	7	2	7	12	0	7	8	5	6	2
		7%	6%	10%	0%	0%	7%	4%	9%	7%	0%	9%	5%	8%	6%	40%
	2	34	26	8	0	0	10	3	5	16	0	6	13	4	10	1
		9%	9%	8%	0%	0%	10%	6%	6%	9%	0%	8%	8%	7%	11%	20%
	3	106	71	34	0	0	22	13	19	52	0	20	45	13	26	1
		27%	25%	33%	0%	0%	22%	27%	25%	30%	0%	26%	28%	22%	28%	20%
	4	129	93	36	0	0	25	21	29	54	0	25	55	15	33	0
		33%	32%	35%	0%	0%	25%	44%	38%	32%	0%	32%	35%	25%	35%	0%
	5 - Very Trustworthy	73	60	12	0	1	25	7	11	30	0	16	28	14	15	0
		18%	21%	12%	0%	100%	25%	15%	14%	18%	0%	21%	18%	24%	16%	0%
20 (Confidence in County's ability to handle issues, A)	Base	372	269	101	0	1	88	47	71	166	0	73	150	49	94	4
			72%	27%	0%	0%	24%	13%	19%	45%	0%	20%	40%	13%	25%	1%
	Don't Know/Won't	4	3	1	0	0	0	0	1	3	0	0	3	0	1	0
		1%	1%	1%	0%	0%	0%	0%	1%	2%	0%	0%	2%	0%	1%	0%
	1 - Not Confident At All	23	13	10	0	0	3	1	8	11	0	5	7	4	5	2
		6%	5%	10%	0%	0%	3%	2%	11%	7%	0%	7%	5%	8%	5%	50%
	2	36	28	8	0	0	12	2	2	20	0	10	11	5	9	1
		10%	10%	8%	0%	0%	14%	4%	3%	12%	0%	14%	7%	10%	10%	25%
	3	118	79	37	0	1	24	17	26	51	0	21	50	9	35	1
		32%	29%	37%	0%	100%	27%	36%	37%	31%	0%	29%	33%	18%	37%	25%
	4	131	98	33	0	0	34	17	21	59	0	27	56	22	26	0
		35%	36%	33%	0%	0%	39%	36%	30%	36%	0%	37%	37%	45%	28%	0%
	5 - Very Confident	60	48	12	0	0	15	10	13	22	0	10	23	9	18	0
		16%	18%	12%	0%	0%	17%	21%	18%	13%	0%	14%	15%	18%	19%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
Q1. Overall Rating of the Quality of Life in Los Alamos County	Base	401	50	59	31	173	8	19	52	117	135	78	0
			12%	15%	8%	43%	2%	5%	13%	29%	34%	19%	0%
	Excellent	181	27	23	10	84	0	7	17	49	59	49	0
		45%	54%	39%	32%	49%	0%	37%	33%	42%	44%	63%	0%
	Good	182	20	32	16	73	7	7	30	57	62	26	0
		45%	40%	54%	52%	42%	88%	37%	58%	49%	46%	33%	0%
	Fair	33	3	3	4	13	1	3	4	10	13	3	0
		8%	6%	5%	13%	8%	13%	16%	8%	9%	10%	4%	0%
	Poor	4	0	1	1	2	0	1	1	1	1	0	0
		1%	0%	2%	3%	1%	0%	5%	2%	1%	1%	0%	0%
	Not sure/don't know/won't say	1	0	0	0	1	0	1	0	0	0	0	0
		0%	0%	0%	0%	1%	0%	5%	0%	0%	0%	0%	0%
Q2. Overall Rating of Services Provided By Los Alamos County	Base	402	50	60	32	173	8	20	51	118	135	78	0
			12%	15%	8%	43%	2%	5%	13%	29%	34%	19%	0%
	Excellent	120	14	16	7	59	0	8	7	35	41	29	0
		30%	28%	27%	22%	34%	0%	40%	14%	30%	30%	37%	0%
	Good	197	27	30	20	80	4	8	29	60	59	41	0
		49%	54%	50%	63%	46%	50%	40%	57%	51%	44%	53%	0%
	Fair	63	8	11	4	22	3	1	13	19	24	6	0
		16%	16%	18%	13%	13%	38%	5%	25%	16%	18%	8%	0%
	Poor	17	1	2	1	9	1	2	2	3	10	0	0
		4%	2%	3%	3%	5%	13%	10%	4%	3%	7%	0%	0%
	Not sure/don't know/won't say	5	0	1	0	3	0	1	0	1	1	2	0
		1%	0%	2%	0%	2%	0%	5%	0%	1%	1%	3%	0%
Q4- you had any in-person contact with a Los Alamos County employee(s) within the last 12 months	Base	404	51	60	32	173	8	20	52	119	135	78	0
			13%	15%	8%	43%	2%	5%	13%	29%	33%	19%	0%
	Yes	293	40	48	26	126	7	15	31	88	101	58	0
		73%	78%	80%	81%	73%	88%	75%	60%	74%	75%	74%	0%
	No	96	9	11	6	39	1	4	19	28	28	17	0
		24%	18%	18%	19%	23%	13%	20%	37%	24%	21%	22%	0%
	Not sure/don't know/won't say	15	2	1	0	8	0	1	2	3	6	3	0
		4%	4%	2%	0%	5%	0%	5%	4%	3%	4%	4%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
5 (Knowledge, A)-Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following characteristics?	Base	281	40	48	24	119	7	15	31	85	97	53	0
			14%	17%	9%	42%	2%	5%	11%	30%	35%	19%	0%
	Excellent	140	25	23	11	56	3	4	16	48	42	30	0
		50%	63%	48%	46%	47%	43%	27%	52%	56%	43%	57%	0%
	Good	88	9	16	9	42	2	8	5	22	36	17	0
		31%	23%	33%	38%	35%	29%	53%	16%	26%	37%	32%	0%
	Fair	37	4	8	2	16	2	3	7	10	14	3	0
		13%	10%	17%	8%	13%	29%	20%	23%	12%	14%	6%	0%
	Poor	15	2	0	2	5	0	0	2	5	5	3	0
		5%	5%	0%	8%	4%	0%	0%	6%	6%	5%	6%	0%
	Don't Know/Won't	1	0	1	0	0	0	0	1	0	0	0	0
		0%	0%	2%	0%	0%	0%	0%	3%	0%	0%	0%	0%
Q5 (Responsiveness, A)-Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the	Base	275	39	47	26	116	7	15	30	87	96	47	0
			14%	17%	9%	42%	3%	5%	11%	32%	35%	17%	0%
	Excellent	143	22	23	12	63	2	5	13	48	48	29	0
		52%	56%	49%	46%	54%	29%	33%	43%	55%	50%	62%	0%
	Good	82	11	15	7	35	2	8	9	22	31	12	0
		30%	28%	32%	27%	30%	29%	53%	30%	25%	32%	26%	0%
	Fair	31	2	6	6	11	2	2	5	11	10	3	0
		11%	5%	13%	23%	9%	29%	13%	17%	13%	10%	6%	0%
	Poor	17	3	2	1	7	1	0	2	6	6	3	0
		6%	8%	4%	4%	6%	14%	0%	7%	7%	6%	6%	0%
	Don't Know/Won't	2	1	1	0	0	0	0	1	0	1	0	0
		1%	3%	2%	0%	0%	0%	0%	3%	0%	1%	0%	0%
5 (Courtesy, A)-Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following characteristics?	Base	286	39	48	25	124	7	15	31	87	98	55	0
			14%	17%	9%	43%	2%	5%	11%	30%	34%	19%	0%
	Excellent	170	30	27	12	77	2	6	18	56	53	37	0
		59%	77%	56%	48%	62%	29%	40%	58%	64%	54%	67%	0%
	Good	82	6	15	10	33	2	9	11	18	31	13	0
		29%	15%	31%	40%	27%	29%	60%	35%	21%	32%	24%	0%
	Fair	24	1	5	2	11	2	0	1	9	11	3	0
		8%	3%	10%	8%	9%	29%	0%	3%	10%	11%	5%	0%
	Poor	10	2	1	1	3	1	0	1	4	3	2	0
		3%	5%	2%	4%	2%	14%	0%	3%	5%	3%	4%	0%
	Don't Know/Won't	0	0	0	0	0	0	0	0	0	0	0	0
		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
6 (Quality of street repairs, A)	Base	393	51	59	31	169	8	20	52	115	133	73	0
			13%	15%	8%	43%	2%	5%	13%	29%	34%	19%	0%
	Excellent	41	5	8	0	13	1	3	4	10	18	6	0
		10%	10%	14%	0%	8%	13%	15%	8%	9%	14%	8%	0%
	Good	190	27	30	17	85	1	11	28	56	59	36	0
		48%	53%	51%	55%	50%	13%	55%	54%	49%	44%	49%	0%
	Fair	94	11	14	10	40	3	1	14	32	29	18	0
		24%	22%	24%	32%	24%	38%	5%	27%	28%	22%	25%	0%
	Poor	62	6	7	4	29	3	4	3	16	26	13	0
		16%	12%	12%	13%	17%	38%	20%	6%	14%	20%	18%	0%
	Don't Know/Won't	6	2	0	0	2	0	1	3	1	1	0	0
		2%	4%	0%	0%	1%	0%	5%	6%	1%	1%	0%	0%
6 (Quality of residential recycling services, A)	Base	392	50	57	30	171	8	20	50	114	132	76	0
			13%	15%	8%	44%	2%	5%	13%	29%	34%	19%	0%
	Excellent	130	21	13	10	64	1	4	14	33	46	33	0
		33%	42%	23%	33%	37%	13%	20%	28%	29%	35%	43%	0%
	Good	186	20	34	16	75	4	10	26	60	54	36	0
		47%	40%	60%	53%	44%	50%	50%	52%	53%	41%	47%	0%
	Fair	51	5	9	3	20	2	3	6	17	21	4	0
		13%	10%	16%	10%	12%	25%	15%	12%	15%	16%	5%	0%
	Poor	16	3	1	1	7	0	1	2	3	10	0	0
		4%	6%	2%	3%	4%	0%	5%	4%	3%	8%	0%	0%
	Don't Know/Won't	9	1	0	0	5	1	2	2	1	1	3	0
		2%	2%	0%	0%	3%	13%	10%	4%	1%	1%	4%	0%
6 (Senior Center programs and activities, A)	Base	392	51	58	31	167	8	20	51	116	131	74	0
			13%	15%	8%	43%	2%	5%	13%	30%	33%	19%	0%
	Excellent	59	6	5	0	31	2	2	2	9	15	31	0
		15%	12%	9%	0%	19%	25%	10%	4%	8%	11%	42%	0%
	Good	66	9	3	3	36	1	7	5	8	26	20	0
		17%	18%	5%	10%	22%	13%	35%	10%	7%	20%	27%	0%
	Fair	13	0	0	1	9	0	2	0	2	6	3	0
		3%	0%	0%	3%	5%	0%	10%	0%	2%	5%	4%	0%
	Poor	4	0	0	0	2	0	2	0	0	0	2	0
		1%	0%	0%	0%	1%	0%	10%	0%	0%	0%	3%	0%
	Don't Know/Won't	250	36	50	27	89	5	7	44	97	84	18	0
		64%	71%	86%	87%	53%	63%	35%	86%	84%	64%	24%	0%
6 (Quality of recreation services provided by Los Alamos County, A)	Base	393	48	59	31	170	8	20	52	115	129	77	0
			12%	15%	8%	43%	2%	5%	13%	29%	33%	20%	0%
	Excellent	109	12	18	2	50	1	6	8	25	45	25	0
		28%	25%	31%	6%	29%	13%	30%	15%	22%	35%	32%	0%
	Good	178	20	23	19	84	2	8	32	50	49	39	0
		45%	42%	39%	61%	49%	25%	40%	62%	43%	38%	51%	0%
	Fair	71	13	14	8	22	3	4	9	28	24	6	0
		18%	27%	24%	26%	13%	38%	20%	17%	24%	19%	8%	0%
	Poor	19	2	4	2	8	1	2	3	8	3	3	0
		5%	4%	7%	6%	5%	13%	10%	6%	7%	2%	4%	0%
	Don't Know/Won't Say	16	1	0	0	6	1	0	0	4	8	4	0
		4%	2%	0%	0%	4%	13%	0%	0%	3%	6%	5%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
7 - Regarding residential property code enforcement, do you think the County should increase, maintain or decrease current	Base	395	49	60	32	168	8	15	50	119	134	77	0
			12%	15%	8%	43%	2%	4%	13%	30%	34%	19%	0%
	Increase	70	7	10	4	35	0	1	0	19	26	24	0
		18%	14%	17%	13%	21%	0%	7%	0%	16%	19%	31%	0%
	Maintain	160	26	21	12	67	1	9	20	50	51	30	0
		41%	53%	35%	38%	40%	13%	60%	40%	42%	38%	39%	0%
	Decrease	120	10	22	14	50	7	2	20	42	43	13	0
		30%	20%	37%	44%	30%	88%	13%	40%	35%	32%	17%	0%
	Not sure/don't know/won't say	45	6	7	2	16	0	3	10	8	14	10	0
		11%	12%	12%	6%	10%	0%	20%	20%	7%	10%	13%	0%
8 (Overgrown or noxious weeds, A)	Base	398	50	60	32	169	8	19	51	117	134	77	0
			13%	15%	8%	42%	2%	5%	13%	29%	34%	19%	0%
	Increase	101	15	13	7	42	1	2	6	27	34	32	0
		25%	30%	22%	22%	25%	13%	11%	12%	23%	25%	42%	0%
	Maintain	181	21	23	17	82	1	11	25	54	57	34	0
		45%	42%	38%	53%	49%	13%	58%	49%	46%	43%	44%	0%
	Decrease	95	10	16	6	41	5	4	15	29	37	10	0
		24%	20%	27%	19%	24%	63%	21%	29%	25%	28%	13%	0%
	Don't Know/Won't	21	4	8	2	4	1	2	5	7	6	1	0
		5%	8%	13%	6%	2%	13%	11%	10%	6%	4%	1%	0%
8 (Abandoned or inoperable vehicles in front yards, A)	Base	396	51	60	32	167	8	19	52	118	131	76	0
			13%	15%	8%	42%	2%	5%	13%	30%	33%	19%	0%
	Increase	174	22	20	12	81	1	4	17	41	61	51	0
		44%	43%	33%	38%	49%	13%	21%	33%	35%	47%	67%	0%
	Maintain	140	20	22	14	59	0	10	18	49	43	20	0
		35%	39%	37%	44%	35%	0%	53%	35%	42%	33%	26%	0%
	Decrease	57	5	13	4	19	4	4	11	19	19	4	0
		14%	10%	22%	13%	11%	50%	21%	21%	16%	15%	5%	0%
	Don't Know/Won't Say	25	4	5	2	8	3	1	6	9	8	1	0
		6%	8%	8%	6%	5%	38%	5%	12%	8%	6%	1%	0%
8 (Trash or other debris, A)	Base	395	50	59	32	168	8	18	51	117	132	77	0
			13%	15%	8%	43%	2%	5%	13%	30%	33%	19%	0%
	Increase	120	18	16	7	52	0	3	11	36	43	27	0
		30%	36%	27%	22%	31%	0%	17%	22%	31%	33%	35%	0%
	Maintain	203	29	27	18	86	4	10	29	58	62	44	0
		51%	58%	46%	56%	51%	50%	56%	57%	50%	47%	57%	0%
	Decrease	52	2	12	5	21	3	2	10	17	18	5	0
		13%	4%	20%	16%	13%	38%	11%	20%	15%	14%	6%	0%
	Don't Know/Won't	20	1	4	2	9	1	3	1	6	9	1	0
		5%	2%	7%	6%	5%	13%	17%	2%	5%	7%	1%	0%
8 (Vehicles parked on front lawns or unpaved surfaces, A)	Base	400	51	60	32	169	8	19	52	117	134	78	0
			13%	15%	8%	42%	2%	5%	13%	29%	34%	20%	0%
	Increase	126	15	18	9	56	0	4	11	30	43	38	0
		32%	29%	30%	28%	33%	0%	21%	21%	26%	32%	49%	0%
	Maintain	150	23	20	13	65	1	8	19	47	48	28	0
		38%	45%	33%	41%	38%	13%	42%	37%	40%	36%	36%	0%
	Decrease	99	11	18	7	38	5	7	16	32	35	9	0
		25%	22%	30%	22%	22%	63%	37%	31%	27%	26%	12%	0%
	Don't Know/Won't Say	25	2	4	3	10	2	0	6	8	8	3	0
		6%	4%	7%	9%	6%	25%	0%	12%	7%	6%	4%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
8 (Shrubs or other vegetation overgrown onto the sidewalk or other public areas, A)	Base	397	51	59	32	170	7	19	52	115	133	78	0
			13%	15%	8%	43%	2%	5%	13%	29%	34%	20%	0%
	Increase	125	16	20	10	53	0	5	11	33	38	38	0
		31%	31%	34%	31%	31%	0%	26%	21%	29%	29%	49%	0%
	Maintain	199	29	24	17	83	4	9	28	60	70	32	0
		50%	57%	41%	53%	49%	57%	47%	54%	52%	53%	41%	0%
	Decrease	55	4	9	4	26	3	2	8	18	21	6	0
		14%	8%	15%	13%	15%	43%	11%	15%	16%	16%	8%	0%
	Don't Know/Won't	18	2	6	1	8	0	3	5	4	4	2	0
		5%	4%	10%	3%	5%	0%	16%	10%	3%	3%	3%	0%
8 (General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like, A)	Base	395	50	59	32	171	7	19	50	117	133	76	0
			13%	15%	8%	43%	2%	5%	13%	30%	34%	19%	0%
	Increase	92	13	11	9	33	1	3	13	23	31	22	0
		23%	26%	19%	28%	19%	14%	16%	26%	20%	23%	29%	0%
	Maintain	176	28	24	12	83	0	9	20	55	53	39	0
		45%	56%	41%	38%	49%	0%	47%	40%	47%	40%	51%	0%
	Decrease	103	8	19	7	46	6	6	13	33	41	10	0
		26%	16%	32%	22%	27%	86%	32%	26%	28%	31%	13%	0%
	Don't Know/Won't	24	1	5	4	9	0	1	4	6	8	5	0
		6%	2%	8%	13%	5%	0%	5%	8%	5%	6%	7%	0%
8 (Unsafe structures, A)	Base	398	51	59	32	170	8	19	51	117	134	77	0
			13%	15%	8%	43%	2%	5%	13%	29%	34%	19%	0%
	Increase	142	21	18	9	64	0	3	19	36	52	32	0
		36%	41%	31%	28%	38%	0%	16%	37%	31%	39%	42%	0%
	Maintain	198	26	27	18	78	5	10	22	64	67	35	0
		50%	51%	46%	56%	46%	63%	53%	43%	55%	50%	45%	0%
	Decrease	22	1	5	2	12	1	4	4	8	4	2	0
		6%	2%	8%	6%	7%	13%	21%	8%	7%	3%	3%	0%
	Don't Know/Won't Say	36	3	9	3	16	2	2	6	9	11	8	0
		9%	6%	15%	9%	9%	25%	11%	12%	8%	8%	10%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
9-Regarding commercial property code enforcement, increase, maintain or decrease current code enforcement	Base	402	51	59	32	172	8	20	51	119	135	77	0
			13%	15%	8%	43%	2%	5%	13%	30%	34%	19%	0%
	Increase	127	16	17	13	53	1	4	12	45	40	26	0
		32%	31%	29%	41%	31%	13%	20%	24%	38%	30%	34%	0%
	Maintain	197	29	23	15	86	4	8	26	51	76	36	0
		49%	57%	39%	47%	50%	50%	40%	51%	43%	56%	47%	0%
	Decrease	28	2	5	2	12	1	2	5	11	4	6	0
		7%	4%	8%	6%	7%	13%	10%	10%	9%	3%	8%	0%
	Not sure/don't know/won't say	50	4	14	2	21	2	6	8	12	15	9	0
		12%	8%	24%	6%	12%	25%	30%	16%	10%	11%	12%	0%
10-Regarding commercial property code enforcement,Increase, maintain or decrease current code enforcement efforts on commercial	Base	404	51	60	32	173	8	20	52	119	135	78	0
			13%	15%	8%	43%	2%	5%	13%	29%	33%	19%	0%
	Increase	127	20	20	11	53	1	4	14	43	41	25	0
		31%	39%	33%	34%	31%	13%	20%	27%	36%	30%	32%	0%
	Maintain	164	22	17	14	75	3	7	21	44	62	30	0
		41%	43%	28%	44%	43%	38%	35%	40%	37%	46%	38%	0%
	Decrease	25	1	6	2	10	1	1	5	9	5	5	0
		6%	2%	10%	6%	6%	13%	5%	10%	8%	4%	6%	0%
	Not sure/don't know/won't say	88	8	17	5	35	3	8	12	23	27	18	0
		22%	16%	28%	16%	20%	38%	40%	23%	19%	20%	23%	0%
11 (Overall quality of library services, A)	Base	376	48	56	32	161	8	20	50	117	116	73	0
			13%	15%	9%	43%	2%	5%	13%	31%	31%	19%	0%
	Excellent	238	32	40	23	101	4	8	31	78	69	52	0
		63%	67%	71%	72%	63%	50%	40%	62%	67%	59%	71%	0%
	Good	89	11	13	6	39	1	5	10	25	34	15	0
		24%	23%	23%	19%	24%	13%	25%	20%	21%	29%	21%	0%
	Fair	10	2	2	1	4	0	2	0	4	3	1	0
		3%	4%	4%	3%	2%	0%	10%	0%	3%	3%	1%	0%
	Poor	2	0	0	0	2	0	2	0	0	0	0	0
		1%	0%	0%	0%	1%	0%	10%	0%	0%	0%	0%	0%
	Don't Know/Won't Say	37	3	1	2	15	3	3	9	10	10	5	0
		10%	6%	2%	6%	9%	38%	15%	18%	9%	9%	7%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
11 (Availability of library materials, A)	Base	377	51	56	32	160	8	20	50	117	118	72	0
			14%	15%	8%	42%	2%	5%	13%	31%	31%	19%	0%
	Excellent	221	35	34	20	98	2	8	29	67	70	47	0
		59%	69%	61%	63%	61%	25%	40%	58%	57%	59%	65%	0%
	Good	102	11	18	9	40	3	6	12	35	32	17	0
		27%	22%	32%	28%	25%	38%	30%	24%	30%	27%	24%	0%
	Fair	10	2	2	1	3	0	0	0	4	4	2	0
		3%	4%	4%	3%	2%	0%	0%	0%	3%	3%	3%	0%
	Poor	2	0	0	0	2	0	2	0	0	0	0	0
		1%	0%	0%	0%	1%	0%	10%	0%	0%	0%	0%	0%
	Don't Know/Won't	42	3	2	2	17	3	4	9	11	12	6	0
		11%	6%	4%	6%	11%	38%	20%	18%	9%	10%	8%	0%
12-Have you or a household member visited a Los Alamos County library in the last 12 months?	Base	403	51	60	32	172	8	19	52	119	135	78	0
			13%	15%	8%	43%	2%	5%	13%	30%	33%	19%	0%
	Yes	340	48	58	31	140	6	14	41	107	112	66	0
		84%	94%	97%	97%	81%	75%	74%	79%	90%	83%	85%	0%
	No	56	0	2	1	28	2	4	10	11	20	11	0
		14%	0%	3%	3%	16%	25%	21%	19%	9%	15%	14%	0%
	Not sure/don't know/won't say	7	3	0	0	4	0	1	1	1	3	1	0
		2%	6%	0%	0%	2%	0%	5%	2%	1%	2%	1%	0%
13-The County operates the local bus service called Atomic City Transit. Have you personally used this service in the last 12 months?	Base	398	51	59	32	170	7	20	52	118	132	76	0
			13%	15%	8%	43%	2%	5%	13%	30%	33%	19%	0%
	Yes	209	34	37	24	80	4	8	21	75	68	37	0
		53%	67%	63%	75%	47%	57%	40%	40%	64%	52%	49%	0%
	No	183	16	22	8	85	3	10	30	42	62	39	0
		46%	31%	37%	25%	50%	43%	50%	58%	36%	47%	51%	0%
	Not sure/don't know/won't say	6	1	0	0	5	0	2	1	1	2	0	0
		2%	2%	0%	0%	3%	0%	10%	2%	1%	2%	0%	0%
14-Overall, would you rate your experience using Atomic City Transit as....	Base	209	34	37	24	80	4	8	21	75	68	37	0
			16%	18%	11%	38%	2%	4%	10%	36%	33%	18%	0%
	Excellent	140	24	23	19	48	3	3	16	51	43	27	0
		67%	71%	62%	79%	60%	75%	38%	76%	68%	63%	73%	0%
	Good	58	10	10	2	28	1	2	5	20	23	8	0
		28%	29%	27%	8%	35%	25%	25%	24%	27%	34%	22%	0%
	Fair	9	0	3	3	3	0	3	0	3	2	1	0
		4%	0%	8%	13%	4%	0%	38%	0%	4%	3%	3%	0%
	Poor	2	0	1	0	1	0	0	0	1	0	1	0
		1%	0%	3%	0%	1%	0%	0%	0%	1%	0%	3%	0%
	Not sure/don't know/won't say	0	0	0	0	0	0	0	0	0	0	0	0
		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
15 (Overall quality of police services, A)	Base	383	50	58	31	162	8	19	51	114	128	71	0
			13%	15%	8%	42%	2%	5%	13%	30%	33%	19%	0%
	Excellent	179	29	23	15	78	1	10	22	51	59	37	0
		47%	58%	40%	48%	48%	13%	53%	43%	45%	46%	52%	0%
	Good	133	12	22	14	56	5	6	14	41	47	25	0
		35%	24%	38%	45%	35%	63%	32%	27%	36%	37%	35%	0%
	Fair	30	5	7	1	12	0	1	8	8	8	5	0
		8%	10%	12%	3%	7%	0%	5%	16%	7%	6%	7%	0%
	Poor	12	2	1	1	6	0	2	1	3	5	1	0
		3%	4%	2%	3%	4%	0%	11%	2%	3%	4%	1%	0%
	Don't Know/Won't	29	2	5	0	10	2	0	6	11	9	3	0
		8%	4%	9%	0%	6%	25%	0%	12%	10%	7%	4%	0%
15 (Overall quality of fire, emergency medical and rescue services, A)	Base	386	50	57	31	167	8	19	50	114	128	75	0
			13%	15%	8%	43%	2%	5%	13%	30%	33%	19%	0%
	Excellent	240	35	31	21	108	3	9	31	67	79	54	0
		62%	70%	54%	68%	65%	38%	47%	62%	59%	62%	72%	0%
	Good	91	9	16	6	39	3	8	9	27	33	14	0
		24%	18%	28%	19%	23%	38%	42%	18%	24%	26%	19%	0%
	Fair	10	2	2	1	2	0	1	2	4	2	1	0
		3%	4%	4%	3%	1%	0%	5%	4%	4%	2%	1%	0%
	Poor	3	0	1	0	2	0	1	0	0	2	0	0
		1%	0%	2%	0%	1%	0%	5%	0%	0%	2%	0%	0%
	Don't Know/Won't	42	4	7	3	16	2	0	8	16	12	6	0
		11%	8%	12%	10%	10%	25%	0%	16%	14%	9%	8%	0%
16-about Los Alamos County overall, how safe do you feel walking alone after dark in your neighborhood? Do you	Base	403	51	60	32	172	8	19	52	119	135	78	0
			13%	15%	8%	43%	2%	5%	13%	30%	33%	19%	0%
	Always feel safe	265	33	39	21	112	3	9	36	76	88	56	0
		66%	65%	65%	66%	65%	38%	47%	69%	64%	65%	72%	0%
	Usually feel safe	129	16	19	10	56	5	8	15	41	43	22	0
		32%	31%	32%	31%	33%	63%	42%	29%	34%	32%	28%	0%
	Usually feel unsafe	5	0	1	1	3	0	1	0	2	2	0	0
		1%	0%	2%	3%	2%	0%	5%	0%	2%	1%	0%	0%
	Always feel unsafe	2	1	0	0	1	0	1	0	0	1	0	0
		0%	2%	0%	0%	1%	0%	5%	0%	0%	1%	0%	0%
	Don't know/won't say	2	1	1	0	0	0	0	1	0	1	0	0
		0%	2%	2%	0%	0%	0%	0%	2%	0%	1%	0%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
17 (Openness of the County decision-making process, A)	Base	395	48	59	31	170	8	18	50	117	135	75	0
			12%	15%	8%	43%	2%	5%	13%	30%	34%	19%	0%
	Excellent	37	8	3	2	16	0	2	4	11	14	6	0
		9%	17%	5%	6%	9%	0%	11%	8%	9%	10%	8%	0%
	Good	132	17	18	14	58	1	9	13	34	43	33	0
		33%	35%	31%	45%	34%	13%	50%	26%	29%	32%	44%	0%
	Fair	107	13	20	7	44	1	3	17	32	38	17	0
		27%	27%	34%	23%	26%	13%	17%	34%	27%	28%	23%	0%
	Poor	69	5	10	6	29	5	2	10	23	26	8	0
		17%	10%	17%	19%	17%	63%	11%	20%	20%	19%	11%	0%
	Don't Know/Won't	50	5	8	2	23	1	2	6	17	14	11	0
		13%	10%	14%	6%	14%	13%	11%	12%	15%	10%	15%	0%
17 (Fairness of the County decision-making process, A)	Base	396	49	60	31	171	8	18	51	118	134	75	0
			12%	15%	8%	43%	2%	5%	13%	30%	34%	19%	0%
	Excellent	33	6	5	3	12	0	2	3	11	10	7	0
		8%	12%	8%	10%	7%	0%	11%	6%	9%	7%	9%	0%
	Good	123	20	17	6	56	0	7	14	27	43	32	0
		31%	41%	28%	19%	33%	0%	39%	27%	23%	32%	43%	0%
	Fair	114	7	25	14	45	2	5	17	37	39	16	0
		29%	14%	42%	45%	26%	25%	28%	33%	31%	29%	21%	0%
	Poor	65	8	5	4	32	4	2	7	17	29	10	0
		16%	16%	8%	13%	19%	50%	11%	14%	14%	22%	13%	0%
	Don't Know/Won't	61	8	8	4	26	2	2	10	26	13	10	0
		15%	16%	13%	13%	15%	25%	11%	20%	22%	10%	13%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
17 (Communicating information about County news, meetings and events in a timely manner, A)	Base	394	49	60	30	170	8	18	51	117	134	74	0
			12%	15%	8%	43%	2%	5%	13%	30%	34%	19%	0%
	Excellent	54	10	3	4	24	0	2	5	14	19	14	0
		14%	20%	5%	13%	14%	0%	11%	10%	12%	14%	19%	0%
	Good	176	20	25	20	76	2	9	18	50	58	41	0
		45%	41%	42%	67%	45%	25%	50%	35%	43%	43%	55%	0%
	Fair	97	12	20	2	44	1	5	14	28	36	14	0
		25%	24%	33%	7%	26%	13%	28%	27%	24%	27%	19%	0%
	Poor	39	5	7	3	16	4	2	7	15	13	2	0
		10%	10%	12%	10%	9%	50%	11%	14%	13%	10%	3%	0%
	Don't Know/Won't	28	2	5	1	10	1	0	7	10	8	3	0
		7%	4%	8%	3%	6%	13%	0%	14%	9%	6%	4%	0%
17 (Providing information that citizens need to participate in County decisions, A)	Base	395	49	60	31	170	8	18	51	118	134	74	0
			12%	15%	8%	43%	2%	5%	13%	30%	34%	19%	0%
	Excellent	41	6	2	2	21	0	2	4	12	14	9	0
		10%	12%	3%	6%	12%	0%	11%	8%	10%	10%	12%	0%
	Good	150	19	21	13	65	2	9	18	32	52	39	0
		38%	39%	35%	42%	38%	25%	50%	35%	27%	39%	53%	0%
	Fair	119	15	24	10	49	1	5	13	43	40	18	0
		30%	31%	40%	32%	29%	13%	28%	25%	36%	30%	24%	0%
	Poor	54	6	8	5	21	4	2	10	17	21	4	0
		14%	12%	13%	16%	12%	50%	11%	20%	14%	16%	5%	0%
	Don't Know/Won't	31	3	5	1	14	1	0	6	14	7	4	0
		8%	6%	8%	3%	8%	13%	0%	12%	12%	5%	5%	0%
17 (Providing opportunities for citizen involvement in County decision-making, A)	Base	394	49	59	30	170	8	18	51	116	134	75	0
			12%	15%	8%	43%	2%	5%	13%	29%	34%	19%	0%
	Excellent	44	9	1	3	21	0	1	5	11	17	10	0
		11%	18%	2%	10%	12%	0%	6%	10%	9%	13%	13%	0%
	Good	150	20	24	13	63	1	9	13	38	55	35	0
		38%	41%	41%	43%	37%	13%	50%	25%	33%	41%	47%	0%
	Fair	114	10	23	7	48	4	5	20	37	32	20	0
		29%	20%	39%	23%	28%	50%	28%	39%	32%	24%	27%	0%
	Poor	51	6	6	5	22	3	2	6	16	24	3	0
		13%	12%	10%	17%	13%	38%	11%	12%	14%	18%	4%	0%
	Don't Know/Won't	35	4	5	2	16	0	1	7	14	6	7	0
		9%	8%	8%	7%	9%	0%	6%	14%	12%	4%	9%	0%

		Base	25-How many children under the age of 18 live in your household?					26-Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.					
			One	Two	Three or more	None	Don't know/won't say	18-24 years	25-34 years	35-49 years	50-64 years	65 years and over	Won't say
18 (Trustworthiness, A)	Base	395	50	56	32	170	8	19	52	114	133	77	0
			13%	14%	8%	43%	2%	5%	13%	29%	34%	19%	0%
	Don't Know/Won't	25	7	3	1	10	1	4	5	5	8	3	0
		6%	14%	5%	3%	6%	13%	21%	10%	4%	6%	4%	0%
	1 - Not Trustworthy At	28	2	3	3	11	2	2	2	10	13	1	0
		7%	4%	5%	9%	6%	25%	11%	4%	9%	10%	1%	0%
	2	34	2	4	4	17	1	0	4	13	12	5	0
		9%	4%	7%	13%	10%	13%	0%	8%	11%	9%	6%	0%
	3	106	11	23	6	43	3	4	19	31	35	17	0
		27%	22%	41%	19%	25%	38%	21%	37%	27%	26%	22%	0%
	4	129	15	14	13	59	1	7	15	38	40	29	0
		33%	30%	25%	41%	35%	13%	37%	29%	33%	30%	38%	0%
	5 - Very Trustworthy	73	13	9	5	30	0	2	7	17	25	22	0
		18%	26%	16%	16%	18%	0%	11%	13%	15%	19%	29%	0%
20 (Confidence in County's ability to handle issues, A)	Base	372	42	56	31	161	7	16	46	111	125	74	0
			11%	15%	8%	43%	2%	4%	12%	30%	34%	20%	0%
	Don't Know/Won't	4	0	0	0	4	0	1	0	1	1	1	0
		1%	0%	0%	0%	2%	0%	6%	0%	1%	1%	1%	0%
	1 - Not Confident At All	23	2	2	4	8	2	2	1	9	10	1	0
		6%	5%	4%	13%	5%	29%	13%	2%	8%	8%	1%	0%
	2	36	2	6	2	14	2	2	6	11	13	4	0
		10%	5%	11%	6%	9%	29%	13%	13%	10%	10%	5%	0%
	3	118	9	29	6	50	2	3	18	36	40	21	0
		32%	21%	52%	19%	31%	29%	19%	39%	32%	32%	28%	0%
	4	131	19	8	14	61	1	6	13	37	42	33	0
		35%	45%	14%	45%	38%	14%	38%	28%	33%	34%	45%	0%
	5 - Very Confident	60	10	11	5	24	0	2	8	17	19	14	0
		16%	24%	20%	16%	15%	0%	13%	17%	15%	15%	19%	0%
21-Do you live in Los Alamos or White Rock?	Base	403	51	60	32	172	8	20	52	119	134	78	0
			13%	15%	8%	43%	2%	5%	13%	30%	33%	19%	0%
	Los Alamos	294	39	42	19	122	6	15	44	87	91	57	0
		73%	76%	70%	59%	71%	75%	75%	85%	73%	68%	73%	0%
	White Rock	108	11	18	13	50	2	5	8	32	42	21	0
		27%	22%	30%	41%	29%	25%	25%	15%	27%	31%	27%	0%
	Don't know	0	0	0	0	0	0	0	0	0	0	0	0
		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Won't say	1	1	0	0	0	0	0	0	0	1	0	0
		0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%